

PROGRAM TERMS AND CONDITIONS

1. Product installed and/or equipment provided must:
 - a. Comply with SMUD's program guidelines.
 - b. Be a retrofit of an existing residential dwelling; residence must have active SMUD residential electric service at time of application and must be fully constructed and occupied.
 - c. Be for personal use only, **not for resale**.
2. Application must include copies of receipts and/or other supporting documents. These documents will be destroyed to protect your information and will not be returned.
3. All correspondence will be conducted via email if an email address is provided. If you prefer to receive mailed correspondence, please do not provide an email address on the application.
4. If additional information is requested, please provide the required document(s) within two weeks. If documents are not received within two weeks, your application will be considered incomplete and will be canceled. You can reapply as soon as you have all necessary documentation to submit.
5. Rebate programs are subject to availability of funds. SMUD expressly reserves the right to modify, amend or terminate the program in whole or in part, at any time and for any reason without prior notice. To obtain current rebate program information, go to SMUD.org/rebates, call 916-732-5732, or email AdvancedHomeSolutions@smud.org.
6. Rebate application must be received within 180 days of purchase. Rebate amount is based on the program offering and funding levels applicable on the date the application is received.
7. Customer is solely responsible for obtaining related building permits and completing the inspection process as required by local jurisdiction. **Customer must submit a copy of the building permit with the application for a Heat Pump Water Heater (HPWH) rebate.**
8. Disclaimer of Warranties: SMUD makes no representations, expressed or implied, regarding the design, installation, construction, reliability, efficiency, performance, operation, maintenance, or use of any energy efficiency equipment or systems analyzed, discussed, selected, rejected, installed or otherwise considered by Customer. Any decisions regarding the selection, design, installation, use and operation of any energy efficiency equipment or systems shall be at the sole discretion and are the sole responsibility of Customer.
9. Customer/Purchaser shall indemnify, defend, and hold harmless SMUD, its directors, officers, agents, and employees against all claims, loss, damage, expense, and liability asserted or incurred by other parties including, but not limited to, SMUD's employees and Customer/Purchaser's employees, arising out of or in any way connected with this rebate program and caused by the acts, omissions, intent or negligence, whether active or passive, of Customer/Purchaser, its agents, employees, and suppliers, and excepting only such loss, damage or liability as may be caused by the intentional act or the sole negligence of SMUD.
10. By applying for rebate: Product must be **new/undamaged** and installed at a residential location within SMUD's service area. Products that are resale, rebuilt, rented, leased, exchanged, won as a prize, or new parts installed into existing products are not eligible for rebate.
11. SMUD reserves the right to inspect the installation premises or request additional documentation prior to rebate payment. Rebate may be denied by SMUD if this condition is not met by Customer/Purchaser.
12. The rebate amount cannot exceed the total purchase and installation cost, nor can a rebate be received for the same product/equipment from more than one utility participating in this program funded with Public Goods funds.
13. Each individual executing this agreement on behalf of a party represents and warrants that he or she is duly authorized to execute and deliver this agreement on behalf of said party.
14. SMUD residential customers are permitted rebate on one qualified HPWH product per address, per year. (If installing more than one HPWH, please contact SMUD directly.)

NOTE: Rebate checks will be mailed 4 to 6 weeks after receiving all required documentation.

Mail to:

SMUD - Residential Services
Advanced Home Solutions, MS A203
P.O. Box 15830
Sacramento, CA 95852-0830

