

Connections

Our monthly newsletter for residential customers



September 2021

Powering forward. Together.

Let's create a zero carbon future

We're committed to eliminating 100% of carbon emissions from our power supply by 2030.

But, it's about much more than just carbon emissions. It's about better air quality, improved public health, job creation in the growing clean technology sector and equity to make sure all communities see the benefits.



As the most ambitious goal of any large utility in the United States, we're leading the way so that every community we serve can live where the air is cleaner and healthier for generations to come. Join the charge and show your support for a Clean PowerCitySM at CleanPowerCity.org. •



Considering an electric vehicle?

If you're in the market for a new vehicle or want to learn more about electric vehicles (EVs), check out our EV Support Program. Whether you already own an EV, or are thinking about purchasing or leasing one, you'll get free personalized phone or email assistance on EVs, charging, incentives and more. The program offers advice throughout your decision-making process from answering basic questions to offering support after the

vehicle has been purchased.

Call 1-877-EV-HELP-1 or 1-877-384-3571, email support@pluginamerica.org or go to Try PlugStar on smud.org/DriveElectric. •

Rate increases

SMUD's rates will increase by 2% for all customers effective October 1, 2021. Learn more at smud.org/RateChanges. •

Stay connected: Free and fun workshops for you

Oaktober — Shade trees & how to get them for free! | Thursday, Oct. 14 | Noon – 12:30 p.m.

Oaktober, is a great time to plant trees! If you think you might have space for trees in your yard, this is the program for you. Learn about all the benefits of planting trees and how you can get them for free from SMUD and the Sacramento Tree Foundation.

Most popular heating and cooling questions, answered | Thursday, Nov. 4 | Noon – 12:45 p.m.

Join us while a SMUD Energy Advisor goes over the most popular questions that customers ask when considering a new heating and cooling system.

Learn more and register for our free online classes at smud.org/Learn. •

Reduce
5 to 8
p.m.

Summer rates end Sept. 30.
smud.org/TimeOfDay

SMUD

Our summer rates end Sept. 30 but you can still manage your electricity bills by shifting your usage to off-peak hours: before 5 p.m. or after 8 p.m. weekdays, as well as all hours on weekends and holidays. Here are some tips to help you save money on your bill all year round.

Laundry: Wash full loads whenever possible and switch your temperature setting from hot to warm.

Thermostat: Between 5 p.m. and 8 p.m. weekdays, try setting your thermostat a few degrees higher during the summer time and a few degrees lower during the winter time.

Weatherization: Be sure to check the weather stripping and caulking in your home. Up to 20% of the heating or cooling inside a typical home is lost through doors and windows.

Check out smud.org/CostEstimator to see how much it costs to use your household appliances during off-peak and peak hours. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose • Vice President
Ward 2 Nancy Bui-Thompson • President
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.