

Connections

Our monthly newsletter for residential customers



January 2021

Powering forward. Together.



We're here to help

As the new year begins, we understand the hardships and challenges of 2020 continue to impact our community. That's why we will not disconnect your power due to non-payment through **April 30, 2021**, at the earliest. If you're behind on payment, you'll still owe SMUD for service, but you won't lose power or accrue any late fees on your bill during this time.

We also have many ways to make it easier to pay your bill, including:

- Flexible monthly payment options like payment installments and minimum bill payments.
- Low-income energy assistance discounts through our Energy Assistance Program Rate (EAPR).
- Financial assistance from our community partners including The Salvation Army, Home Energy Assistance Program, the Sacramento Information Helpline and through SMUD's EnergyHELP program.
- Online tips and tools to help you save on your bill.

If you're having difficulty paying your bill, visit [smud.org/HereToHelp](https://www.smud.org/HereToHelp) or call us at 1-888-742-7683. •

Support for distance learning



We've sharpened our focus to bring immediate help for those hit hard by the impacts of the COVID-19 pandemic, such as teachers, parents and students struggling with distance learning.

For teachers, we've introduced free virtual classroom visits where our energy education specialists will join your class for an energy or sustainability topic.

We also have interactive self-paced lessons in science, technology, engineering and mathematics (STEM) curriculum for kids, plus free kits for hands-on home experiments to help bring science alive and bridge the learning gap during this difficult time. Check out all our educational resources, explore lesson plans, videos and more hands-on activities for kids at [smud.org/Education](https://www.smud.org/Education). •



Apply for a Powering Futures Scholarship

We're proud to support local students again this year with "Powering Futures," our annual college scholarship program. We'll award up to \$60,000 for the next generation of energy leaders. Scholarships will range from \$1,000 - \$5,000 each for up to 21 students.

To apply, students must be a SMUD customer or have a SMUD customer as a legal guardian. Awards are based on merit and financial need, with preference given to students with a major that's relevant to SMUD. Scholarships also include a paid internship for eligible students.

Applications will be accepted **Feb. 1 – March 1, 2021**. To learn more, visit smud.org/Scholarships. •

Be prepared for storms

It's storm season, are you prepared? If you lose power due to wind, rain or any other circumstances, rest assured SMUD crews will work quickly and around-the-clock to restore your electricity. Just in case, keep an emergency kit handy with the following items:

- Flashlight & candles
- Bottled water
- Manual can opener
- Wind-up clock/radio
- Extra batteries
- Dry canned foods
- Waterproof matches
- Portable cell phone charger



Report downed power lines immediately by calling SMUD's outage line at 1-888-456-SMUD (7683) or call 911. You'll find updated outage information at smud.org/Outages, on the SMUD mobile app or by following us on Twitter at @SMUDUpdates. •

\$25 instant rebate on a smart thermostat

Start the new year off right by investing in a smart thermostat. They can automatically help you save energy when you're away and can be controlled from anywhere. Some can even program themselves, heating or cooling your home at times that work best with your rate plan. Kickstart your savings with a \$25 instant rebate, exclusively for SMUD customers. Learn more at SMUDEnergyStore.com •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

Ward 1	Brandon Rose • Vice President
Ward 2	Nancy Bui-Thompson • President
Ward 3	Gregg Fishman
Ward 4	Rosanna Herber
Ward 5	Rob Kerth
Ward 6	Dave Tamayo
Ward 7	Heidi Sanborn

Commercial Customer Service: 1-877-622-SMUD (7683) or smud.org. Hours: Monday–Friday, 7 a.m.–7 p.m.

SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.