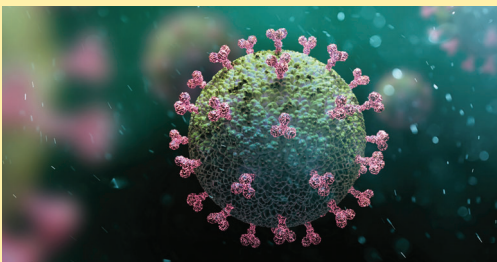


Putting health and well-being first

We're committed to the health and well-being of our customers and community and are doing everything we can to help make things a little easier during the coronavirus (COVID-19) pandemic.

As we navigate through these challenging times together, we're taking actions to ensure we continue delivering safe, reliable and uninterrupted power for the Sacramento region and support for our customers. We're continuing to take extensive measures to reduce the risk of COVID-19 to the public and our employees. That includes working with our employees and contractors to use social distancing when performing essential work. We're also handling all customer business online and via phone channels. Go to [smud.org/Coronavirus](https://www.smud.org/Coronavirus) to see the latest on how we're supporting our customers and community during this unprecedented time. Please, be safe and stay well. •



Summer rates start June 1

Here are some tips to help you reduce your peak energy use, manage your electricity bills and keep your home comfortable during the summer. Remember, peak hours are 5 to 8 p.m. weekdays so it's important to note when you use energy is just as important as how much you use.



- If you're home during the day, Monday through Friday, consider doing household chores before noon, when rates are lowest. You'll save on your electric bill and beat the hottest hours of the day. Otherwise, start or program your dishwasher, washing machine or clothes dryer to run and finish before 5 p.m. or start after 8 p.m. Monday through Friday. Or schedule these chores for any time on the weekend when all hours are at the lowest off-peak price.
- Try to avoid using multiple appliances like your dishwasher, air conditioner and washer and dryer at the same time between 5 p.m. and 8 p.m. during the week, when rates are highest.
- If you need to use your air conditioner during peak hours, try setting your thermostat a few degrees higher between 5 p.m. and 8 p.m. during the weekdays. You can save 3 to 5% on your cooling costs for each degree you raise the temperature on your thermostat.

Find more tips and tools to help you save energy when it matters most at [smud.org/TimeOfDay](https://www.smud.org/TimeOfDay). •

More control over your bill

We could all use a little more flexibility and peace of mind, especially during these uncertain times. SMUD's Bill Pay Your Way program gives you added comfort and control of your electric bill. Set your payment due date to align with a schedule that better matches your paydays or scheduled deposits. You can also sign up for budget billing and get a set bill amount for 4 months at a time based on an average of your previous 12 months of bills.

Learn more at smud.org/BillPayYourWay. •



Start, stop or transfer service online

Moving now or anytime soon? Start, stop or transfer your electric service online!

Submit a request to start service up to 35 days in advance of moving into your new home or request to stop service up to 30 days in advance. It's free and simple.

Learn more at smud.org/Move. •



Free online lessons

If you've got some extra time at home, or have kids who are eager to learn, we've got free and fun online courses for you. Explore our educational videos, recorded classes and interactive lessons to motivate kids to learn about energy. Visit smud.org/Learn. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on smud.org. Meeting location: SMUD Headquarters Auditorium, 6201 S St., Sacramento. Times and locations subject to change. For information and agendas, visit smud.org/Board, or call the SMUD Board Office at 916-732-6155.

Ward 1 Brandon Rose
 Ward 2 Nancy Bui-Thompson • Vice President
 Ward 3 Gregg Fishman
 Ward 4 Rosanna Herber
 Ward 5 Rob Kerth • President
 Ward 6 Dave Tamayo
 Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.

SMUD, located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.