

Connections

Our monthly newsletter for residential customers



December 2020

Powering forward. Together.

Clean energy future

We're seeing the effects of climate change all around us. At SMUD, we're acting with an even greater sense of urgency and reaffirming our commitment to a clean energy future, and we're aggressively reducing carbon emissions over the next decade so that we leave our environment a better place for future generations to live, work and play.

As an industry leader, we're leaving no stone unturned in our efforts to tackle the climate crisis and remain focused on growing our renewable energy mix, providing support in the transition from gas to electric energy in homes, businesses and transportation, while maintaining our low rates and world-class reliability.

Learn more about our environmental commitment at smud.org/CleanEnergy. •



We get power from many sources, including hydropower, solar, wind and biomass, as well as natural gas-fired generators. Today, our power is more than 50% carbon-free and it's getting greener all the time.

To view SMUD's 2019 Power Content Label, visit smud.org/SMUDPCL. The label compares SMUD's power mix to the State of California power mix. •

Safety first, avoid distractions while driving

Each year, well over 100 vehicles crash into our power poles and electrical equipment.

Tragically, in some of these cases, it leads to loss of life, while also resulting in widespread outages. When driving it's important to avoid distractions.

- Use your cell phone for emergency situations only and after pulling over.
- Limit the number of passengers inside the car.
- Avoid eating while driving.
- Do not multi-task while operating a vehicle.

To learn more, visit smud.org/DriveSafe. •



Rate increases in 2021

SMUD's rates will increase by 2.5% for all customers effective January 1, 2021. Learn more at smud.org/RateChanges. •

Recycle your holiday tree



Give your holiday tree the proper send-off and do our local landfills a big favor by recycling it. Bring your tree to the SMUD Corporation Yard at 6100 Folsom Blvd. on Saturday, Jan. 9 from 8 a.m. to 3:30 p.m. and we'll mulch it for free. Please remove all tinsel, lights, tree stands and nails. Flocked trees are accepted at all locations. There's a limit of 5 trees per vehicle.

Trees can also be recycled at the following locations:

North Area Recovery Station

4450 Roseville Road | 8 a.m. to 6 p.m.
Saturday, Jan. 9 & Sunday, Jan. 10

Kiefer Landfill

12701 Kiefer Blvd. | 8:30 a.m. to 4:30 p.m.
Saturday, Jan. 9 & Sunday, Jan. 10

Elder Creek Recovery & Transfer

8642 Elder Creek Road | 8 a.m. to 3 p.m.
Saturday, Jan. 9

Sacramento Recycling & Transfer Station

8491 Fruitridge Road | 8 a.m. to 5 p.m.
Saturday, Jan. 9

Also accepting trees Dec. 26 – Jan. 9
Monday - Saturday | 8 a.m. to 5 p.m.

Folsom - Dan Russell Rodeo Arena

Rodeo Park, end of Stafford Street
9 a.m. to 3 p.m. | Saturday, Jan. 9

Please observe COVID-19 health and safety protocols including social distancing and wearing a face covering at participating locations.

For more information, visit [sacgreenteam.com](https://www.sacgreenteam.com) or call the Sacramento County Consolidated Utilities Billing Services at 916-875-5555. •

Watch out for scammers

Over the past few months, we've received several reports of scammers identifying as SMUD employees walking through neighborhoods asking to see customer bills to determine if they qualify for rebates. We are NOT doing this. Do not show anyone your personal information. Report scams to our customer service line at 1-888-742-7683 or email scams@smud.org. If you are ever asked to call another number, report it! For more information about scams see our fraud awareness page at [smud.org/Scams](https://www.smud.org/Scams) for more details. •

Loads in excess of 5 trees will only be accepted at Elder Creek Recovery & Transfer, Dan Russell Rodeo Arena, Kiefer Landfill and the North Area Recovery Station. Facility fees may apply.

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on [smud.org](https://www.smud.org). Due to the COVID-19 pandemic, Board meetings are currently held online. Visit [smud.org/Board](https://www.smud.org/Board) for the latest information.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson • Vice President
Ward 3	Gregg Fishman
Ward 4	Rosanna Herber
Ward 5	Rob Kerth • President
Ward 6	Dave Tamayo
Ward 7	Heidi Sanborn

Commercial Customer Service: 1-877-622-SMUD (7683) or [smud.org](https://www.smud.org). Hours: Monday–Friday, 7 a.m.–7 p.m.  /mySMUD

SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to [smud.org/MyAccount](https://www.smud.org/MyAccount).

 /SMUDUpdates

 /company/SMUD