



NOTICE OF BOARD POLICY COMMITTEE MEETING AND SPECIAL SMUD BOARD OF DIRECTORS MEETING

TO: Directors Brandon D. Rose, Nancy Bui-Thompson, Gregg Fishman, Rob Kerth, Rosanna Herber, and Heidi Sanborn

This is to notify you that the **Policy Committee** of the Board of Directors will meet on **Wednesday, August 7, 2019, scheduled to begin at 5:30 p.m.** in the **SMUD Customer Service Center, Rubicon Room** at 6301 S Street, Sacramento, California. This Committee Meeting is noticed as a joint meeting with the Board of Directors for the purpose of compliance with the Brown Act. In order to preserve the function of the Committee as advisory to the Board, members of the Board may attend and participate in the discussions, but no Board action will be taken. The purpose of the meeting will be to review, discuss, and provide the Committee's recommendation on the following item(s):

INFORMATIONAL ITEM

1. Present 2019 Electric Utility Residential Customer Satisfaction Survey.

DISCUSSION ITEMS

2.
 - a. Accept the monitoring report for **Strategic Direction SD-5, Customer Relations.**
 - b. Discuss, with possible amendment, **Strategic Direction SD-5, Customer Relations.**
3.
 - a. Accept the monitoring report for **Strategic Direction SD-15, Outreach and Communication.**
 - b. Discuss, with possible amendment, **Strategic Direction SD-15, Outreach and Communication.**

INFORMATIONAL ITEMS (cont.)

4. Board Monitoring: **GP-5**, Election of Board President and Vice President; **GP-6**, Role of the Board President; **and GP-9**, Board Committee Chairs.
5. Board Work Plan.
6. Public Comment.

INFORMATIONAL ITEMS (cont.)

7. Summary of Committee Direction.

Dated: August 2, 2019

Dave Tamayo, President
Board of Directors
SMUD

Members of the public wishing to address the Committee should complete a sign-up form available at the table outside of the meeting room. Members of the public shall have up to three (3) minutes to provide public comment. The total time allotted to any individual speaker shall not exceed nine (9) minutes for the entire Committee meeting time.

Members of the public wishing to inspect public documents related to agenda items may call 916-732-7143 to arrange for inspection of the documents at the SMUD Customer Service Center, 6301 S Street, Sacramento, California.

NOTE: Accommodations are available for the disabled public. If you need a hearing assistance device or other aid, please call 916-732-7143 in advance of this Committee Meeting.