I. Information Required

SMUD may require each prospective customer when applying for service to furnish the following information:

1. Legal name of applicant.
2. Location of premise.
3. Date applicant will be ready for service.
4. Whether SMUD has previously supplied service to the premise.
5. Purpose for which service is to be used, with description of appliances to be served.
6. Address to which bills are to be mailed or delivered.
7. Whether applicant is owner, agent, or tenant of premise.
8. Rate desired, if optional rate is available.
9. Information to establish credit of applicant, including a social security number, taxpayer ID, or other form of legal identification.
10. Such other information as SMUD may reasonably require.

The application is merely a request for service and does not in itself bind SMUD to serve except under reasonable conditions, nor does it bind the customer to take service for a longer period than the minimum requirements of SMUD's Rates, Rules and Regulations. SMUD may disconnect or refuse to provide service to the applicant if the acts of the applicant or the conditions upon his or her premise indicate that false, incomplete, or inaccurate information was provided to SMUD. SMUD shall provide the applicant the reason for such refusal. If the customer refuses to provide a social security number, a taxpayer ID or fails to provide verifiable identification, a deposit may be required as provided in Rule and Regulation 6.

II. Individual Liability for Joint Service

Where two or more persons join in one written or oral application or contract for electric service, in person, by telephone, or online, such persons shall be jointly and severally liable thereunder and shall be billed by means of a single periodic bill mailed to the person designated on the application to receive the bill. Whether or not SMUD obtained a joint application, where two or more adults are living in the same residence, they shall be jointly and severally liable for bill for electric energy supplied.

III. Change of Customer's Apparatus or Equipment

In the event that the customer shall make any material change either in the amount or character of the electrical equipment installed upon his or her premise to be supplied with electric energy by SMUD, the customer shall immediately give SMUD written notice of this fact.

IV. Service to Annexation Customers

Customers owning existing electric facilities that comply with Pacific Gas and Electric Company service rules and regulations, at the time of annexation, will be accepted for service by SMUD without modification of their facilities. Customers whose facilities do not comply with Pacific Gas and Electric Company service rules and regulations, at the time of annexation, may be required to modify those facilities to meet SMUD’s minimum qualifications. Any change made to facilities after annexation must conform to SMUD’s service rules and regulations.

V. Conditions of Service

By applying for or accepting service from SMUD, a customer agrees to abide by all of SMUD's Rates, Rules and Regulations concerning such service, to provide any rights of way across his or her own property that SMUD may deem necessary to supply such service, and to cooperate with SMUD in its construction and maintenance of the facilities needed for such service. SMUD may bill the customer for any costs resulting from the customer’s failure to comply with the provisions of this paragraph.