I. Applicability

This Rate Schedule EAPR applies to customers receiving service under residential or Commercial & Industrial rates who meet specific eligibility requirements.

II. Eligibility for Residential Customers

Eligibility for the Energy Assistance Program (EAPR) is determined by the following:

A. The total gross household income must conform to the Income Guidelines as specified on the application;
B. The customer must not be claimed as a dependent on another person’s income tax return; and
C. The service address on the application must be the customer’s primary residence.

III. Discount for Residential Customers

Eligible residential customers will receive a discount based on qualifying federal poverty level income guidelines beginning as early as the first full bill cycle in 2021. The EAPR discount will include two components:

1. A $10 System Infrastructure Fixed Charge discount per month; and
2. An additional discount is applied as a 100% reduction in the electricity usage cost per kilowatt hour up to the maximum discount according to the following income guidelines:

<table>
<thead>
<tr>
<th>Federal Poverty Level</th>
<th>2021 Maximum Electricity Usage Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-50%</td>
<td>$60</td>
</tr>
<tr>
<td>&gt;50 to 100%</td>
<td>$32</td>
</tr>
<tr>
<td>&gt;100 to 150%</td>
<td>$10</td>
</tr>
<tr>
<td>&gt;150 to 200%</td>
<td>$0</td>
</tr>
</tbody>
</table>

IV. Eligibility for Nonprofit Organizations

To be eligible for EAPR the nonprofit organization must meet the following requirements:

A. The organization’s qualifying site takes service directly from SMUD; and
B. The organization meets the qualifications for a nonprofit public or private organization, as specified on the application; and
C. The organization operates the qualifying site as residential unit(s) whose residents meet the EAPR income guidelines.

1. The primary function of the site shall be to provide a home (sleeping quarters) for low-income residents who would otherwise meet the residential EAPR guidelines defining low-income if permanently residing in a residence.
2. In support of the primary function that is provided by the nonprofit organization, associated facilities that provide daytime services for the homeless (such as personal hygiene facilities, laundry facilities, kitchen and/or dining facilities, etc.) may also qualify for the discount. At least 75 percent of the facility’s square footage must be directly related to meeting these functions.

An energy survey of the residential unit(s) is recommended at the time of being placed on this program and implementation of recommended cost-effective energy efficiency measures is encouraged.

V. Discount for Nonprofit Organization

All eligible non-profit organization accounts on a residential rate will receive the maximum residential discount.
Eligible commercial customers will receive discounts as follows:

A. All eligible commercial customers will receive a discount of 15 percent of the Electricity Usage Charge (kWh), Maximum Demand Charge (kW), Site Infrastructure Charge (kW), Summer Super Peak Demand Charge (kW), and Summer Peak Demand Charge (kW) each billing period.

B. The Commercial & Industrial rate schedule CI-TOD1 System Infrastructure Fixed Charge will receive a discount of 35 percent each billing period.

C. The Commercial & Industrial rate schedules CI-TOD2, CI-TOD3, and CI-TOD4 System Infrastructure Fixed Charge will receive a 15 percent discount applied each billing period.

VI. Electricity Usage Surcharges

Refer to the following rate schedules for details on electricity usage surcharges that apply to all kWh.

A. Hydro Generation Adjustment (HGA). Refer to Rate Schedule 1–HGA.

VII. Conditions of Service

A. Application

To qualify for EAPR, the customer must complete a SMUD application and submit requested supporting documents. Applications are processed by SMUD or SMUD’s designated agent.

Residential applications are available at SMUD’s website, www.smud.org, or by calling SMUD customer service at 1-888-742-7683.

Nonprofit organizations must provide a copy of a valid determination or ruling letter from the Internal Revenue Service attesting to their charitable nonprofit status. Nonprofit Organization applications are available by calling SMUD customer service at 1-888-742-7683.

B. Verification

Upon request, applicants shall provide proof, satisfactory to SMUD or its designated agent, that they meet the eligibility requirements. Failure to provide proof as requested will be considered just cause for denial to enroll in EAPR. It is the customer’s responsibility to immediately notify SMUD or its designated agent when eligibility requirements change to the extent that the applicant no longer qualifies for this program. Applicants served under this program may be subject to annual review and/or verification. Any intent to defraud SMUD will result in rebilling of the applicant’s bill and removal from EAPR. SMUD reserves the right to take appropriate legal action as warranted.

VIII. Billing

The effective date of EAPR will be the beginning of the billing period in which the request is approved. If participation is terminated, the effective termination date will be the beginning of the billing period in which the request is received or the cancellation date. The maximum electricity usage discount will not be prorated, regardless of the number of days in the billing period or the spanning of multiple seasons. The discount may be reflected on the customer’s bill with a rate-based identifier code or line item description. The monthly System Infrastructure Fixed Charge discount will be prorated for bill periods shorter than 27 days as shown in the table below.

<table>
<thead>
<tr>
<th>Billing Circumstance</th>
<th>Basis for Proration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bill period is shorter than 27 days</td>
<td>Relationship between the length of the billing period and 30 days.</td>
</tr>
</tbody>
</table>