Emergency kit

Be prepared for winter storms by preparing an emergency kit that contains the following:

- Portable cell phone charger
- Flashlight
- Bottled water
- Extra batteries
- Battery-operated radio

If you spot a downed power line, stay away, call 911 immediately and report to SMUD’s 24-hour outage line at 1-888-456-SMUD (7683).

To find information on outages – including estimated restoration time – call our 24-hour outage line above, check @SMUDUpdates on Twitter or visit smud.org/Outages.

Power you can depend on

What’s reliability? It’s power you can count on at the flip of a switch. For more than 70 years, we’ve delivered safe, reliable and low-cost power to businesses like yours, and we’re doing our part to make sure that continues.

From year-round vegetation management near our lines, to testing and replacing old equipment, we take steps to ensure safety and power reliability for all our customers. By taking a proactive approach, we minimize the impact of down time to your business from storms and other occurrences.

If an outage does occur, SMUD crews work 24/7 to restore your power, and often at a moment’s notice, when bad weather strikes. Winter is here and it’s best to be prepared for winter storms. Find out where your service panel is located and know how to operate the main circuit breaker at your business.
Commercial rate increases in 2020

We work hard to control costs and operate as efficiently as possible. As a community-owned, not-for-profit electric utility, SMUD’s rates are among the lowest in California and on average about 35% lower than those of neighboring PG&E.

Businesses and other non-residential customers will see rate increases of 3.75% on Jan. 1, 2020.

The increase in rates is mostly driven by external factors, including:

- Wildfire mitigation, including the increased cost of wildfire insurance and additional vegetation management.
- Additional capacity to provide electricity to ensure we can reliably serve customers’ energy needs during times of peak demand.
- New and enhanced technology solutions to support cyber security, customer experience, improved reliability and distributed energy resources.
- Investments in renewable energy to meet carbon reduction goals and increased energy efficiency.

For more about this and other rate changes approved by SMUD’s Board in 2019, please visit smud.org/RateInfo. You can also manage and control your energy usage online at smud.org/MyAccount.

Free energy workshops & trainings

SMUD regularly holds a variety of educational classes and workshops that fit your business needs. Unless otherwise noted, classes are held at the SMUD Customer Service Center, 6301 S. St., Sacramento. Registration is required. Call 916-732-6738, or visit smud.org/Workshops to register.

2019 Title 24 highlights | Thursday, Jan. 23, 2020 | 8:30 a.m. – noon
Life-changing lighting: A case study on lighting for children with autism

Wednesday, Feb. 19, 2020 | 9 - 11 a.m.
Designing commercial spaces with modern ceiling fans | Tuesday, Feb. 25, 2020 | 9 a.m. – noon