Exhibit to Agenda Item #1

Board Policy Committee and Special SMUD Board of Directors Meeting
Wednesday, March 11, 2020, scheduled to begin at 5:30 p.m.
Auditorium, SMUD Headquarters Building
Strategic Directive (SD)-6, Safety

Creating a safe environment for employees and the public is a core value of SMUD. Through continuous improvement, SMUD will be recognized as a leader in employee safety while also assuring the safety of the public related to SMUD operations and facilities. This includes a comprehensive approach to monitoring organizational and public safety performance. Therefore, SMUD will continue to improve safety results to:

**Workplace Safety**

a) Reduce SMUD’s injury severity rate to 1.4 by 2020, as measured by OSHA’s Days Away Restricted Time (DART), a rate that demonstrates strong safety performance.

b) Provide timely, quality health care for injured employees that aids their recovery while maintaining positive financial performance of the workers’ compensation program.

**Public Safety**

a) Track and report injuries to the public related to SMUD operations or facilities.

b) Implement measures to protect the public from injuries related to SMUD operations or facilities.
Workplace Safety

• Days Away Restricted Time (DART) Rate of 1.1, Board Rate = 1.4

• 48 OSHA Recordables (44% decrease from 2018)

• 24 Lost Time/Modified Duty

• Improvements Due To: Safety for Life Culture, near miss reporting; accident/incident investigation; supervisor/employee interactions; management & employee engagement; behavior based safety; and wellness
Quality Care

Quality care of injured employees is measured through the Workers’ Compensation program’s performance, which is assessed annually by an independent actuary.

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<tr>
<th></th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
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<tbody>
<tr>
<td>No. of Claims</td>
<td>168</td>
<td>150</td>
<td>118</td>
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<tr>
<td>Frequency rate per 100 employees</td>
<td>4.96</td>
<td>5.07</td>
<td>3.60</td>
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<td>Reduction in indemnity benefits</td>
<td>29%</td>
<td>32%</td>
<td>21%</td>
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Public and Contractor Safety

Public Safety
• Billboard Campaign & Educational Outreach
• ER Personnel Training
• Gas Pipeline Safety Training
• 811 Call Before You Dig Contractor Training
• EMF/RF Support

Contractor Safety
• 53 Safety Contractor Pilot with ISN
• Pre-qualification
• Safety Plan Review and Onboarding
• Field Visits and Project Close outs
• Contract Language

Statistics:
• 252 Asset Collision Incidents
• 8 Electrical Contacts
• 48 Dig-ins
Safety Programs and Initiatives

Driver Safety
• Driver Ride-along & Roadeo’s
• SMITH training

Wellness
• Hazard Assessment Programs
• Functional Movement Screening

Safely Conducted Observations Reduce Common Hazards (SCORCH)
• 3,989 office interactions & 1,272 field visits

Near Miss Reporting
• 66 Near miss reports

Supervisor-Employee Interactions
• 16,536 interactions
• Focus on field, office, and contractors

Safety Management System & Leadership
• RFP development for a safety management database for up-to-date trending/analytics
• UARP VPP Certification

Accident and Incident Investigation
• Root cause analysis & report out
• Incident review and corrective action follow-up

Safety for Life
• Joint Labor Management Safety Committees
• Subcommittees (e.g., tools, standards)
• Integration of safety at work and home
Coronavirus -19 (COVID-19)

SMUD Actions

- CDC, Public Health, & Peer Monitoring
- Pandemic Virus Standard Development
- Flu/Virus Prevention Campaign
- Director and Employee FAQs
- Restricted Travel
- Contractor Notification
- Childcare Notification and Resource Assistance
- Return to Work and Self Quarantine Policy Changes
- Weekly Safety Alerts or Employee Communications
- Safety Supply Ordering as of late January
- Review and Support in Business Continuity Plans
- Safety in the News Communication Site

March 11, 2020
Challenges

Incidents and Injuries

- Physician orders
- Patient signs consent form
- Nurse displays order to blood bank
- Nurse enters order into computer
- Blood bank clerk enters order into computer

Data Management

- Blood bank receives group and screen results on computer
- Blood bank removes group and screen results
- Blood bank clerk prepares blood unit
- Blood bank clerk receives blood unit

Zero Accident Culture

- SEE
- ACT
- SPEAK
Requested Action

• Accept the Q4 monitoring report for SD-6 Safety.

• Place item on the Board consent calendar for approval.