Exhibit to Agenda Item #1

Board Finance & Audit Committee Meeting and Special SMUD Board of Directors Meeting – Budget 2020
Wednesday, November 6, 2019, scheduled to begin at 5:00 p.m.
Customer Service Center, Rubicon Room
What Our Customers Care About Most

1. Reliable electric service

2. Affordability and accurate, easy to understand bills

3. Corporate citizenship, communications, and support for green/clean power
Customer Bill Breakdown by Theme

**Monthly Bill**
- $114 Total
- $32 Being Green
- $10 Optimization
- $3 Risk Mitigation
- $68 SIFC

**Annual Bill**
- $1,368 Total
- $383 Being Green
- $123 Optimization
- $41 Risk Mitigation
- $821 SIFC

**Budget by Theme Percentage**
- Embracing the Future: 60%
- Risk Mitigation: 9%
- Optimization/Operational Excellence: 28%
- Keeping the Lights On: 3%