Exhibit to Agenda Item #2B

Board Policy Committee and Special SMUD Board of Directors Meeting
Wednesday, June 5, 2019, scheduled to begin at 5:30 p.m.
Customer Service Center, Rubicon Room
**SD-4 Reliability**

Meeting customer energy requirements is a core value of SMUD.

Therefore:

a) SMUD will assure all customer energy requirements are met. This will be accomplished through the use of: (i) its generation resources and purchase power portfolio 100 percent of the time; and (ii) its transmission assets to assure an overall availability of at least 99.99 percent.

b) SMUD will achieve distribution system reliability by:

   Limiting the average frequency of outage per customer per year to:
   - With major event: 0.99 – 1.33
   - Excluding major event: 0.85 – 1.14

   Limiting the average duration of outages per customer per year to:
   - With major event: 67.5 – 93.3 minutes
   - Excluding major event: 49.7 – 68.7 minutes

Ensuring that no individual circuits exceed these targets for more than two consecutive years. For circuits that exceed these targets for two consecutive years, a remedial action plan will be issued and completed within eighteen months.

c) SMUD will maintain the electric system in good repair and make the necessary upgrades to maintain load serving capability and meet regulatory standards.

Comment:
I would like to include more background on the standards and meanings this year. - BR