

# Connections

Our monthly newsletter for residential customers



November 2025

Powering forward. Together.



## Go green for a greener, cleaner future

Join Greenergy® for as little as \$3 more per month on your bill and power your home with renewable sources like wind and solar. Since 1997, customers like you have trusted Greenergy for clean, renewable energy.

Sign up or upgrade your participation level by Dec. 31 and get a \$20 coupon code for **SMUDEnergyStore.com** – perfect for holiday shopping!

Going 100% carbon-free is a big goal and we're confident we can get there with your help. When you choose Greenergy, you're making a real impact on our community and planet.

Learn more and sign up at [smud.org/Greenergy](https://smud.org/Greenergy). •

## Your bill, your schedule

Stay on track with a predictable bill and due date range that works for you. Enroll today in Budget Billing and Custom Due Date to know exactly what to expect each month.

Find out more and sign up online for a year of predictable bills at [smud.org/BillPayYourWay](https://smud.org/BillPayYourWay). •

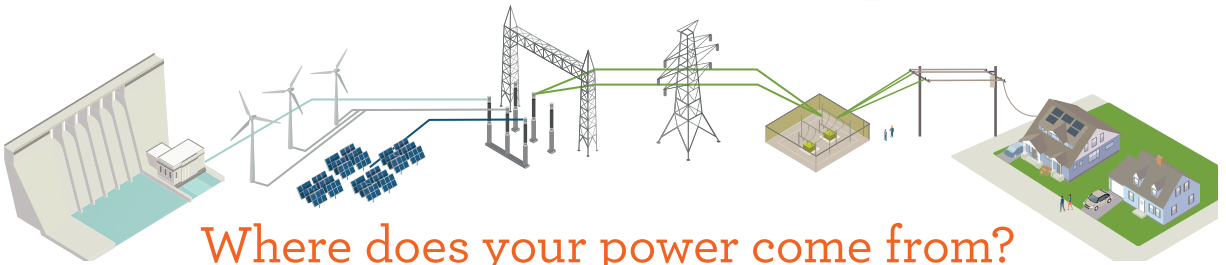


## Spark your curiosity with free classes and workshops



Attend a variety of free, educational classes and workshops about electricity and clean energy technology. Get started by registering at

[smud.org/Learn](https://smud.org/Learn). •



## Where does your power come from?

We get power from many sources, including hydropower, solar, wind, geothermal and natural gas generation plants. Our goal is a balanced and sustainable mix of power and we're always adding to our clean energy sources. In 2024, our power was about 62% carbon free. The amount of carbon-free energy can change from year to year based on a number of factors, particularly the weather, which drives the amount of hydro

energy. Through our 2030 Zero Carbon Plan, we're working to eliminate 100% of carbon emissions from our power supply by 2030, while maintaining reliability and keeping our rates among the lowest in California.

To view our 2024 Power Content Label, visit [smud.org/SMUDPCL](https://smud.org/SMUDPCL). The label compares our power mix with California's mix. •

## Help others keep their lights on

Many families in our community struggle with bills and everyday necessities like putting food on the table. For just a few dollars a month, you can bring much-needed relief and hope to your neighbors in need by donating through our EnergyHELP program. Your tax-deductible contribution\* goes directly to the charity partner of your choice and helps local families keep the lights on. Sign up and donate today at [smud.org/EnergyHELP](https://smud.org/EnergyHELP). •

\* Through EnergyHELP, 100% of your tax-deductible contribution goes directly to the charity partner of your choice.



### SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on [smud.org](https://smud.org).

Visit [smud.org/Board](https://smud.org/Board) for the latest information.

Ward 1 Brandon Rose  
Ward 2 Nancy Bui-Thompson  
Ward 3 Gregg Fishman • President  
Ward 4 Rosanna Herber  
Ward 5 Rob Kerth  
Ward 6 Dave Tamayo • Vice President  
Ward 7 Heidi Sanborn

Customer Service: **1-888-742-SMUD (7683)** or [smud.org](https://smud.org). Hours: Monday - Friday, 7 a.m. - 7 p.m.  
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to [smud.org/MyAccount](https://smud.org/MyAccount).