

# Connections

Our monthly newsletter for residential customers



June 2025

Powering forward. Together.



## Save money and energy this summer

Summer rates are June 1 through Sept. 30 and peak hours are from 5 p.m. to 8 p.m. One of the biggest ways to save all summer long without sacrificing comfort is to reduce your usage during peak hours. That's when electricity costs the most. You can also save by shifting your usage to mid and off-peak hours, which are before 5 p.m. and after 8 p.m. All hours on weekends and holidays are at the lowest off-peak price. Here are some tips to help you save:

- Air conditioners are the biggest energy user. Stay comfortable and help the environment by reducing your air conditioner usage from 5 p.m. to 8 p.m.
- Try setting your thermostat to 78 degrees or higher. For every 2 degrees that you turn your thermostat up, you can save 5-10% on cooling costs. Make this easier with a programmable or smart thermostat.
- Use fans instead of central air conditioning whenever possible. A fan costs about 90% less to operate.
- Close blinds on windows that get direct sun.
- Change your air filter regularly. An air conditioning unit with dirty filters can use 5-10% more energy.
- If your home cools easily and can maintain a consistent temperature, try precooling your home to keep it comfortable between 5 p.m. and 8 p.m.

Visit [smud.org/TimeOfDay](https://smud.org/TimeOfDay) to find more ways to reduce your electricity use while staying cool and safe. •



## Keeping employees, customers and our community safe is a top priority

We work in our community daily to provide you with safe, reliable electric service. Thanks for your help keeping our crews safe while we get the job done. For our safety and yours, we always carry photo ID. If you need to verify work in your neighborhood, call us at **1-888-742-SMUD (7683)** and we'll confirm with the employee name and ID number.

Learn more at [smud.org/Safety](https://smud.org/Safety). •



## Give us a call!

Have you called our customer service line recently? You may have noticed a change in our automated phone system. Instead of asking callers to press a number to navigate our automated system, you'll hear a prompt to simply say what you need help with. You'll have a more personal and efficient experience as we connect you to the programs and services you need.

Give us a call at

**1-888-742-SMUD (7683).** •

## Make our communities Shine

We're now accepting applications for our Shine awards, a fund-matching opportunity for nonprofits.

Now in its 9th year, Shine invests in projects that support zero carbon workforce development, environmental justice and equity, inclusive economic development and STEM education in the Sacramento region.

Shine awards are competitive and funds are limited.

**Apply by 5 p.m. on Thursday, July 31.** All applicants must be incorporated nonprofit organizations within SMUD's service area.

To learn more, visit [smud.org/Shine](https://smud.org/Shine) and register for a Shine application webinar. •



## Choose clean energy

Enroll in Greenergy® and partner with us for a cleaner, greener and more sustainable energy future.

For as little as \$3 more per month on your bill, a portion of your electricity needs will be met with power from clean energy sources like wind and sun.

Help us protect our environment for generations to come. Join over 60,000 SMUD customers and sign up today at

**[smud.org/Greenergy](https://smud.org/Greenergy).** •

## SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium.

Meetings are streamed live and archived on [smud.org](https://smud.org).

Visit [smud.org/Board](https://smud.org/Board) for the latest information.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson
Ward 3	Gregg Fishman • President
Ward 4	Rosanna Herber
Ward 5	Rob Kerth
Ward 6	Dave Tamayo • Vice President
Ward 7	Heidi Sanborn

**Customer Service: 1-888-742-SMUD (7683) or [smud.org](https://smud.org). Hours: Monday - Friday, 7 a.m. - 7 p.m.**  
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to [smud.org/MyAccount](https://smud.org/MyAccount).