

Business Connections

Our newsletter for business customers



December 2025

Powering forward. Together.

Power your business with clean energy

Looking for a clean energy program for your business? Greenergy® is an easy, affordable way to support clean energy and show your commitment to the environment and our community. We offer a variety of renewable and carbon-free options, so you can select the level that's right for your business.

Join today at smud.org/BusinessGreenergy. •



Prepare for storms

When storms knock out power, our crews work around the clock to safely restore service as quickly as possible. Be ready with a storm kit with items like these:

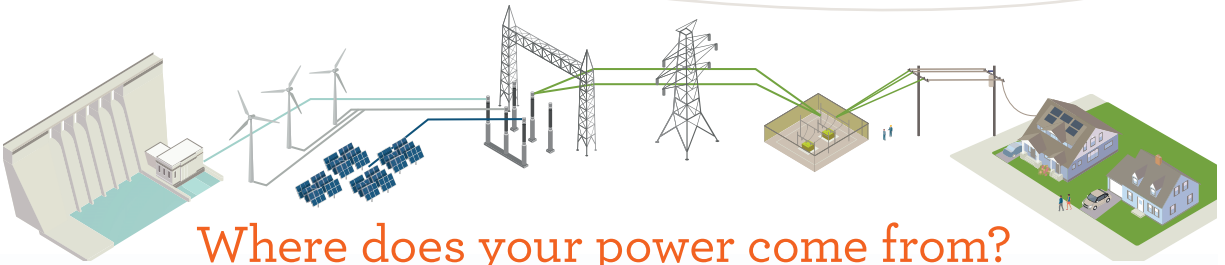
- Portable cell phone charger
- Flashlight
- Battery-operated radio
- Fresh drinking water
- Extra batteries
- Manual can opener

If you lose power, let us know by using one of these easy ways to report an outage:

- Visit smud.org/Outages.
- Text "OUT" to **MYSMUD (697683)** from your account's primary cell phone number.
- Use the SMUD app.
- Call **1-888-456-SMUD (7683)**.

Visit smud.org/Storms for more information about storm-related outages and safety tips. •





Where does your power come from?

We get power from many sources, including hydropower, solar, wind, geothermal and natural gas generation plants. Our goal is a balanced and sustainable mix of power and we're always adding to our clean energy sources. In 2024, our power was 62% carbon free. The amount of carbon-free energy can change from year to year based on several factors, particularly the weather, which drives the amount of hydro energy we can

generate. Through our 2030 Zero Carbon Plan, we're working to eliminate 100% of carbon emissions from our power supply by 2030, while maintaining reliability and keeping our rates among the lowest in California.

To view our 2024 Power Content Label, visit smud.org/SMUDPCL. The label compares our power mix with California's mix. •

Rate changes

SMUD's rates will increase for business and residential customers by 3% on Jan. 1, 2026, as approved by our Board in 2025. Our rates remain among the lowest in California and on average more than 50% lower than our neighboring investor-owned utility.

Learn more about our 2026 rate changes at smud.org/RateChanges. •

Free classes to help your business grow

Boost your bottom line with our free classes focused on reducing costs and carbon emissions. Plus, earn Continuing Education Units to support your professional certifications.

Learn more and register at smud.org/Workshops. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose
Ward 2 Nancy Bui-Thompson
Ward 3 Gregg Fishman • President
Ward 4 Rosanna Herber
Ward 5 Rob Kerth
Ward 6 Dave Tamayo • Vice President
Ward 7 Heidi Sanborn

Commercial Customer Service: 1-877-622-SMUD (7683) or smud.org. Hours: Monday-Friday, 7 a.m.-7 p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.