

Connections

Our monthly newsletter for residential customers



May 2025

Powering forward. Together.



You have options for managing your budget

Stay on track with a predictable bill and a preferred payment due date. We're here to help with Bill Pay Your Way, which combines our Budget Billing and Custom Due Date programs to give you more control over the amount of your bill and when you pay it.

Budget Billing takes the surprise out of your bill by setting it at the same monthly payment for a full year. This is very useful when budgeting your household expenses.

Custom Due Date gives you the flexibility of choosing a payment due date range that works with your paydays or scheduled deposits. Learn more at smud.org/BillPayYourWay. •

Proposed rate changes

We're proposing changes to residential and commercial rates, which are outlined in our Chief Executive Officer and General Manager's Report and Recommendation on Rates and Services. The proposal includes 2 rate increases for all customers:

- 3% effective Jan. 1, 2026
- 3% effective Jan. 1, 2027

There are a few other changes in this proposal, including a new rate option for customers who don't use a lot of energy and have a small electric panel.

SMUD is committed to keeping rate increases at or below inflation through 2030. Our rates will continue to be among the lowest in California.

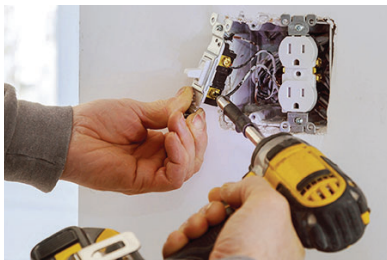
Attend a hybrid public workshop or hearing to provide input and learn more at smud.org/RateInfo.

Public Workshop: Tuesday, May 13 at 10 a.m. | **Public Hearing:** Wednesday, June 4 at 6 p.m.

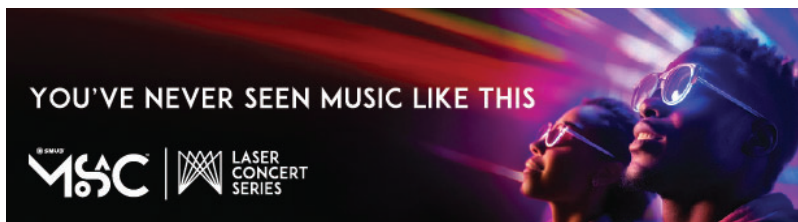
The SMUD Board of Directors will vote on the proposed rate changes Thursday, June 19 at 6 p.m.

If you have specific rates questions or comments, please email us or call 1-855-736-7655. Written comments can also be mailed to SMUD, P.O. Box 15830, MS B256, Sacramento, CA 95852-0830. •

Easy protection for your home investment



Our HomePower® program protects your home and wallet from unexpected electrical repairs due to normal wear and tear. HomePower covers your home for up to \$500 a year in electrical repairs. For just \$7.50 a month, all work is under warranty and done by SMUD-approved licensed electrical contractors. Plus, you can easily request your repair online at any time. There's no deductible and you'll receive a 15% discount on services not covered by the program. Learn more at smud.org/HomePower. •



New laser light shows at MOSAC

Whether you're a fan of the classics or modern hits, the SMUD Museum of Science and Curiosity's (MOSAC) Laser Concert Series has something for everyone. Check out the latest attraction in MOSAC's UC Davis Multiverse Theater planetarium. The Laser Concert Series is an immersive experience combining the magic of music with stunning laser lights, creating a family-fun night at the museum.

Learn more about MOSAC admission, discounts and purchase tickets at visitmosac.org. •



Cut out mailbox clutter

Paperless Billing reduces paper waste and helps build a zero-carbon future. It's fast, secure and easy! You can view, pay and track your bill — all online.

Learn more at smud.org/Paperless or sign up now at smud.org/MyAccount. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson
Ward 3	Gregg Fishman • President
Ward 4	Rosanna Herber
Ward 5	Rob Kerth
Ward 6	Dave Tamayo • Vice President
Ward 7	Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.