

Connections

Our monthly newsletter for residential customers



October 2025

Powering forward. Together.

50% lower rates, 100% community owned

Did you know our rates are on average more than 50% lower than other neighboring utilities? That means we're helping customers save more than \$1.7 billion a year. That's money that stays in our local economy.

We're proud to be your community-owned, not-for-profit electric service provider, and we're working hard to continue keeping our rates among the lowest in California.

Visit smud.org/LowRates to learn more about our rates, discounts and programs to help you save on your electric bill. •



Year-round commitment to wildfire safety

Keeping you safe is our top priority. While the risk of wildfires is low in our service area, our crews work year-round to mitigate potential wildfire threats through ongoing inspections, equipment maintenance and our robust vegetation management program. We've also added more safety and reliability measures to make the electric grid even stronger during extreme weather.

Every year, we patrol and maintain over 2,500 acres in El Dorado County around our hydro generation assets and transmission lines. We also patrol more than 3,800 miles of lines within our service area and prune more than 90,000 trees to reduce potential risks.



Visit smud.org/WildfireSafety for valuable information, downloadable emergency preparedness guides and more. •

Go electric and save

Households that switch from gas to electric heat pumps save an average of \$500 per year on utility bills. We have rebates to help you upgrade to energy-efficient, all-electric heat pump systems.

- Heat pump water heater rebates up to **\$3,000**.
- Heat pump HVAC rebates up to **\$2,500**.

You can stack our rebates with state and federal incentive programs. Please note that federal tax credits on qualifying heat pumps, up to \$2,000, expire on Dec. 31.

Don't wait! Go electric and start saving today.

Learn more and check out our other rebates at smud.org/GoElectric. •

Find an approved contractor with our SMUD Contractor Network

Looking to upgrade or replace a broken HVAC system or water heater? The first step is picking a qualified contractor. Our SMUD Contractor Network is an online directory that lets you easily search for a contractor by a variety of criteria, including type of project, languages spoken and location. You'll find contractors that match your needs, are familiar with our rebates and have high customer satisfaction scores.

You'll also get detailed information about the contractor, a direct link to their website and a one-click email tool for direct communication. Plus, your contractor will handle submitting the paperwork for eligible rebates, so you don't have to.

Start your project today and find a participating contractor at SMUDContractorNetwork.org. •



SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson
Ward 3	Gregg Fishman • President
Ward 4	Rosanna Herber
Ward 5	Rob Kerth
Ward 6	Dave Tamayo • Vice President
Ward 7	Heidi Sanborn

Customer Service: **1-888-742-SMUD (7683)** or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.