

# Connections

Our monthly newsletter for residential customers



October 2024

Powering forward. Together.

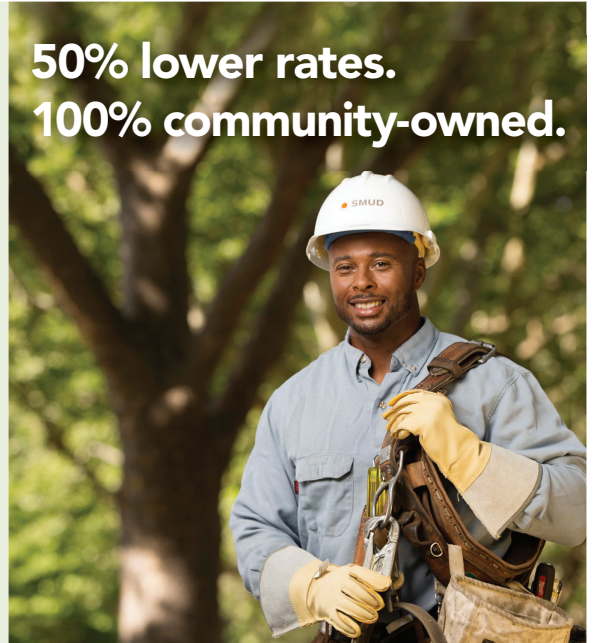
## Money that stays in your pocket

Did you know our rates are on average more than 50% lower than our neighboring investor-owned utility? This means we're saving you, and all of our customers, more than \$1.7 billion a year. That's hard-earned money that stays in your pocket.

We're proud to be your community-owned, not-for-profit electric service provider and we're working hard to ensure that your electric bill and rates stay among the lowest in California.

Visit [smud.org/LowRates](https://smud.org/LowRates) to learn more about our rates, discounts and programs to help you save on your electric bill. •

**50% lower rates.**  
**100% community-owned.**



## HELP-ing a family in need

Many families in our community continue to struggle with bills and everyday necessities like putting food on the table. For just a few dollars a month, you can bring much-needed relief and hope to your neighbors in need by donating through our EnergyHELP program. Your tax-deductible contribution\* goes directly to the charity partner of your choice and helps local families keep the lights on.

Sign up and donate today at [smud.org/EnergyHELP](https://smud.org/EnergyHELP). •

\*Through EnergyHELP, 100% of your tax-deductible contribution goes directly to the charity partner of your choice.





## Your safety, our priority

Summer might be over, but wildfire risk in California historically picks up in the fall. Keeping you safe is our top priority. While the risk of wildfires is low in our service area, our crews work year-round to mitigate potential wildfire threats through ongoing inspections and equipment maintenance. We've implemented improved safety and reliability measures to make the electric grid even more resilient in the case of extreme weather events.

Every year, we patrol and maintain more than 2,500 acres in El Dorado County by our hydro generation assets and transmission lines, while also patrolling more than 3,800 miles of distribution lines and pruning more than 85,000 trees to reduce our risk.

Visit [smud.org/WildfireSafety](https://smud.org/WildfireSafety) for valuable information, downloadable emergency preparedness guides and more. •

## Ready to beat high gas prices?

If you're considering purchasing or leasing an electric vehicle (EV), contact SMUD first. We have EV Advisors standing by to help you make the best decision for your lifestyle. Check out our online tools and connect with us on options for charging at home or on the go. We'll also help you find ways to save with charging incentives and our EV discount rate.

Start your journey with us at [smud.org/DriveElectric](https://smud.org/DriveElectric). •



### SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on [smud.org](https://smud.org).

Visit [smud.org/Board](https://smud.org/Board) for the latest information.

- Ward 1 Brandon Rose
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman • Vice President
- Ward 4 Rosanna Herber • President
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn

**Customer Service: 1-888-742-SMUD (7683) or [smud.org](https://smud.org). Hours: Monday - Friday, 7 a.m. - 7 p.m.**  
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to [smud.org/MyAccount](https://smud.org/MyAccount).