

Connections

Our monthly newsletter for residential customers



December 2024

Powering forward. Together.



Holiday savings that last all year

With everything from LED bulbs to the very latest in smart home technology, **SMUDEnergyStore.com** makes it easy to find the perfect energy-saving gift.

Find exclusive rebates and great deals on the best energy products for your home. Right now, you can get up to \$100 in instant rebates on select smart thermostats and combine rebates with sale prices too. Save energy and money while you reduce your carbon footprint and help lower greenhouse gas emissions—it's a win-win!

Shop with us on **SMUDEnergyStore.com** and join us in building a cleaner, brighter future for us all. •

Be prepared for winter storms

When storms knock out power, our crews work around the clock to restore service as quickly as possible. Be ready with a storm kit including these items:

- Portable cell phone charger
- Flashlight
- Battery-operated radio
- Fresh drinking water
- Extra batteries
- Manual can opener

If you lose power, check to see if the lights are out at your neighbors' homes — if they are, chances are, you're part of a larger outage. Let us know about it. We now have four easy ways to report an outage.

- Visit **smud.org/Outages**
- We recently launched text outage reporting. Text "OUT" to **MYSMUD (697683)** from your SMUD account's primary cell phone number.
- Use the SMUD app.
- Call **1-888-456-SMUD (7683)**.



Visit **smud.org/Storms** for more information about storm-related outages and safety tips. •

Recycle your holiday tree

Give your holiday tree the proper send-off and recycle it. Trees can be recycled for free at any of the following locations. Please remove all tinsel, lights, tree stands and nails. Flocked trees are not accepted for recycling.



North Area Recovery Station*

4450 Roseville Rd. | 8 a.m. to 6 p.m.
Saturday, Jan. 4 & Sunday, Jan. 5

Kiefer Landfill*

12701 Kiefer Blvd. | 8:30 a.m. to 4:30 p.m.
Saturday, Jan. 4 & Sunday, Jan. 5

Elder Creek Recovery & Transfer

8642 Elder Creek Rd. | 8 a.m. to 3 p.m.
Saturday, Jan. 4

Sacramento Recycling & Transfer Station

8491 Fruitridge Rd. | Dec. 26 - Jan. 4
Monday - Saturday 8 a.m. to 5 p.m.

Folsom - Dan Russell Rodeo Arena

Rodeo Park, end of Stafford St. | 9 a.m. to 1 p.m.
Saturday, Jan. 4

SMUD Corporation Yard

6100 Folsom Blvd. | 8 a.m. to 3:30 p.m.
Saturday, Jan. 4

**Loads in excess of five trees must be issued a voucher and comply with the County's Annual Holiday Tree Recycling Program requirements in order for the trees to be accepted at no charge.
Email SacGreenTeam@SacCounty.gov for more information. •*

Give the gift of hope this holiday season

Many families in our community continue to struggle with bills and everyday necessities like putting food on the table. For just a few dollars a month, you can bring much needed relief and hope to your neighbors in need by donating through our EnergyHELP program. Your tax-deductible contribution* goes directly to the charity partner of your choice and helps local families keep the lights on.

Sign up and donate today at smud.org/EnergyHELP. •

**100% of your donation is used to pay the recipient's electric bill.*

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose
Ward 2 Nancy Bui-Thompson
Ward 3 Gregg Fishman • Vice President
Ward 4 Rosanna Herber • President
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.