

Connections

Our monthly newsletter for residential customers



August 2024

Powering forward. Together.

Join the charge with these summer tips

Hundreds of thousands of people have joined the charge to take action for a better environment.

They're driving electric, making clean power choices and saving money with SMUD rebates, while we keep our promise to deliver world-class safety, reliability and some of the lowest rates in California.



Join the charge with our top 3 summer tips:

- Save money and energy by using less electricity between 5 p.m. and 8 p.m. Monday through Friday.
- Save energy with a smart thermostat and get instant rebates at [SMUDEnergyStore.com](https://www.smudenergystore.com).
- Set your thermostat at 78 degrees. You'll be comfortable, and save on cooling and heating.

Be part of the Clean PowerCity® movement and change the world with any of our 99 ways to join the charge at [CleanPowerCity.org](https://www.CleanPowerCity.org). •



You're in control with our billing options

Busy? We can help you stay organized with Bill Pay Your Way, which combines our Budget Billing and Custom Due Date programs to give you more control over how you pay your bill.

Budget Billing takes the surprise out of your bill by setting it at the same monthly payment for a full year. This can be very useful when budgeting your household expenses.

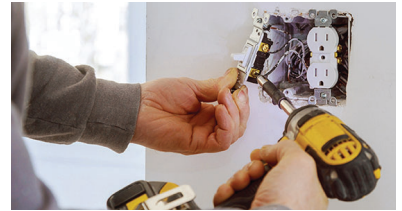
Custom Due Date gives you the flexibility of choosing a payment due date range that works with your paydays or scheduled deposits.

Find out more and sign up for a full year of predictable bills at [smud.org/BillPayYourWay](https://www.smud.org/BillPayYourWay). •

Find the professional you need with the SMUD Contractor Network

Looking to upgrade or replace a broken HVAC system or water heater? The first step to any home improvement project is to select a qualified contractor. The SMUD Contractor Network is an online directory that lets you easily search for a contractor by a variety of criteria, like type of project or languages spoken. Search results will include contractors who match your needs, are familiar with our rebates and have high customer satisfaction scores. You'll also get detailed information about the contractor, a direct link to their website and a one-click email tool for direct communication.

Get started on your project today and find a contractor at SMUDContractorNetwork.org. •



Protect your biggest investment today

For just \$7.50 a month, our HomePower program protects your home and wallet from unexpected electrical repairs that occur due to normal wear and tear.

HomePower covers your home for up to \$500 in electrical repairs per year. All work is warranted and done by SMUD-approved, licensed electrical contractors. Plus, you can easily request your repair online at any time.

There's no deductible and you'll even get a 15% discount on services not covered by the program. Learn more at smud.org/HomePower. •



Save the trees

Help reduce paper waste! Going paperless with your SMUD bill is an easy way to support a zero carbon future. You'll get an email when your bill is ready and you can view, pay and track your bill online. Learn more at smud.org/Paperless or sign up now at smud.org/MyAccount. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose
Ward 2 Nancy Bui-Thompson
Ward 3 Gregg Fishman • Vice President
Ward 4 Rosanna Herber • President
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.