

Board Strategic Development Committee Meeting and Special SMUD Board of Directors Meeting

Date: Tuesday, September 10, 2024

Time: Scheduled to begin at 6:00 p.m.

Location: SMUD Headquarters Building, Auditorium
6201 S Street, Sacramento, CA

Powering forward. Together.



AGENDA

BOARD STRATEGIC DEVELOPMENT COMMITTEE MEETING AND SPECIAL SMUD BOARD OF DIRECTORS MEETING

Tuesday, September 10, 2024
SMUD Headquarters Building, Auditorium
6201 S Street, Sacramento, California
Scheduled to begin at 6:00 p.m.

Remote Telephonic Location:
Hilton Santa Fe Historic Plaza
100 Sandoval Street
Santa Fe, NM 87501

This Committee meeting is noticed as a joint meeting with the Board of Directors for the purpose of compliance with the Brown Act. In order to preserve the function of the Committee as advisory to the Board, members of the Board may attend and participate in the discussions, but no Board action will be taken. The Strategic Development Committee will review, discuss and provide the Committee's recommendation on the following:

Virtual Viewing or Attendance:

Live video streams (view-only) and indexed archives of meetings are available at:
http://smud.granicus.com/ViewPublisher.php?view_id=16

Zoom Webinar Link: [Join Board Strategic Development Committee Meeting Here](#)

Webinar/Meeting ID: 161 330 5083

Passcode: 224864

Phone Dial-in Number: 1-669-254-5252 or 1-833-568-8864 (Toll Free)

Verbal Public Comment:

Members of the public may provide verbal public comment by:

- Completing a sign-up form at the table outside of the meeting room and giving it to SMUD Security.
- Using the "Raise Hand" feature in Zoom (or pressing *9 while dialed into the telephone/toll-free number) during the meeting at the time public comment is called. Microphones will be enabled for virtual or telephonic attendees when the commenter's name is announced.

Written Public Comment:

Members of the public may provide written public comment on a specific agenda item or on items not on the agenda (general public comment) by submitting comments via email to PublicComment@smud.org or by mailing or bringing physical copies to the meeting. Email is not monitored during the meeting. Comments will not be read into the record

but will be provided to the Board and placed into the record of the meeting if received within two hours after the meeting ends.

INFORMATIONAL ITEMS

1. AJ Jacobs Brief the Board on SMUD's **Information Technology Strategic Plan.**
Amber Connors Presentation: 65 minutes
Oliver Daniels III Discussion: 15 minutes
Steve Kustin
Yuva Raju Palaniappan

2. Public Comment

3. Nancy Bui-Thompson Summary of Committee Direction.
Discussion: 1 minute

Members of the public shall have up to three (3) minutes to provide public comment on items on the agenda or items not on the agenda, but within the jurisdiction of SMUD. The total time allotted to any individual speaker shall not exceed nine (9) minutes.

Members of the public wishing to inspect public documents related to agenda items may click on the Information Packet link for this meeting on the smud.org website or may call 1-916-732-7143 to arrange for inspection of the documents at the SMUD Headquarters Building, 6201 S Street, Sacramento, California.

ADA Accessibility Procedures: Upon request, SMUD will generally provide appropriate aids and services leading to effective communication for qualified persons with disabilities so that they can participate equally in this meeting. If you need a reasonable auxiliary aid or service for effective communication to participate, please email Toni.Stelling@smud.org, or contact by phone at 1-916-732-7143, no later than 48 hours before this meeting.

SSS No. CIO 24-003

BOARD AGENDA ITEM

STAFFING SUMMARY SHEET

Committee Meeting & Date
Strategic Development –
09/10/24

Board Meeting Date
N/A

TO				TO			
1.	Suresh Kotha	6.					
2.	Farres Everly	7.					
3.	Frankie McDermott	8.					
4.	Scott Martin	9.	Legal				
5.	Jose Bodipo-Memba	10.	CEO & General Manager				
Consent Calendar	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<i>If no, schedule a dry run presentation.</i>	Budgeted	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<i>(If no, explain in Cost/Budgeted section.)</i>		
FROM (IPR) Mallory Dufresne	DEPARTMENT Executive Office		MAIL STOP B308	EXT. 6236	DATE SENT 08/26/24		

NARRATIVE:

Requested Action: Brief the Board on SMUD’s Information Technology Strategic Plan.

Summary: Staff will present Information Technology’s Strategic Plan consisting of Guiding Principles and Roadmaps to deliver on the technical solutions foundational to our 2030 Clean Energy Vision. The presentation will cover:

- Zero Trust Architecture
- Cloud Strategy
- Systems Applications and Products (SAP) Upgrade
- Next Generation Utility Technology
- Customer Technology

Board Policy: Strategic Direction SD-5, Customer Relations; Strategic Direction SD-10, Innovation; Strategic Direction SD-17, Enterprise Risk Management
(Number & Title)

Benefits: The presentation will provide the Board key insights into the schedule, challenges, communications, operational efficiencies, and expected outcomes.

Cost/Budgeted: There is no budgetary impact for this informational presentation.

Alternatives: Provide information to the Board via written report through the Chief Executive Officer and General Manager.

Affected Parties: All SMUD Departments and Customers

Coordination: Information Technology, Customer Service, and Legal

Presenters: AJ Jacobs, Director, Cybersecurity
Amber Connors, Director, Customer & Grid Operations Technology Center
Oliver Daniels III, Director, AI, Automation & Customer Self-Service Technologies
Steve Kustin, Director, IT Infrastructure Platform Services
Yuva Raju Palaniappan, Director, Enterprise Systems, Strategy & Governance

Additional Links:

SUBJECT

SMUD Information Technology Strategic Plan

ITEM NO. (FOR LEGAL USE ONLY)

ITEMS SUBMITTED AFTER DEADLINE WILL BE POSTPONED UNTIL NEXT MEETING.

SSS No.

BOD 2024-004

BOARD AGENDA ITEM

STAFFING SUMMARY SHEET

Committee Meeting & Date
**STRATEGIC
 DEVELOPMENT
 COMMITTEE - 2024**

Board Meeting Date
 N/A

TO		TO	
1.	Frankie McDermott	6.	
2.	Farres Everly	7.	
3.	Jose Bodipo-Memba	8.	
4.	Scott Martin	9.	Legal
5.		10.	CEO & General Manager

Consent Calendar		Yes	<input type="checkbox"/>	No <i>If no, schedule a dry run presentation.</i>		Budgeted	<input type="checkbox"/>	Yes	No <i>(If no, explain in Cost/Budgeted section.)</i>	
FROM (IPR) Nancy Bui-Thompson / Crystal Henderson				DEPARTMENT Board Office				MAIL STOP B304	EXT. 5424	DATE SENT 01/21/24

NARRATIVE:

Requested Action: A summary of directives is provided to staff during the committee meeting.

Summary: The Board requested an ongoing opportunity to do a wrap up period at the end of each committee meeting to summarize various Board member suggestions and requests that were made at the meeting to make clear the will of the Board. The Strategic Development Committee Chair will summarize Board member requests that come out of the committee presentations for this meeting.

Board Policy: *(Number & Title)* Governance Process GP-4, Board/Committee Work Plan and Agenda Planning states the Board will “[focus] on the results the Board wants the organization to achieve.

Benefits: Having an agendized opportunity to summarize the Board’s requests and suggestions that arise during the committee meeting will help clarify the will of the Board.

Cost/Budgeted: There is no budgetary impact for this item.

Alternatives: Not to summarize the Board’s requests at this meeting.

Affected Parties: Board of Directors and Executive Staff

Coordination: Crystal Henderson, Special Assistant to the Board of Directors

Presenter: Nancy Bui-Thompson, Strategic Development Chair

Additional Links:

SUBJECT Summary of Committee Direction – Strategic Development	ITEM NO. (FOR LEGAL USE ONLY)
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ITEMS SUBMITTED AFTER DEADLINE WILL BE POSTPONED UNTIL NEXT MEETING.