

Connections

Our monthly newsletter for residential customers



November 2024

Powering forward. Together.

Keep signs off the poles



Utility poles covered with signs for lost animals, yard sales and events creates serious safety hazards for our utility workers.

Nails, staples, tacks and screws used to post signs can cause serious injury to lineworkers who climb the utility poles every day. These items are especially hazardous when the poles are climbed at night or during bad weather to restore power.

When the signs fall off or are removed, the fasteners that stay on the pole can cut or hurt lineworkers. Nails and staples can get in the way of climbing gear and can cause workers to slip or fall. Even the tiniest puncture in lineworkers' rubber gloves can expose them to severe shock from power lines.

Please keep all signs off utility poles and learn more about how you can keep our community safe at smud.org/Safety. •

Join the movement, join the charge!

Our Clean PowerCity® movement is gaining momentum. Hundreds of thousands have joined the charge and have taken action for a better environment.

Whether it's driving electric, converting to all-electric appliances or anything in between, we're keeping our promise to deliver world-class safety and reliability, at some of the lowest rates in California.

Learn 99 ways you can join the charge at CleanPowerCity.org. •





Avoid distraction, crews in action

Work zones can create potential safety issues. Keeping our employees, customers and community safe is our top priority. When you're driving through work zones, it's important to slow down, pay close attention to the signs and cones and always be prepared to stop.

Sometimes, cones are the only barrier between your vehicle and working crew members.

Learn more driver safety tips at smud.org/DriveSafe.

Engage your mind and body today at MOSAC



Discover the SMUD Museum of Science and Curiosity (MOSAC)!

Check out hands-on activities, like the newest exhibit Health Connections. This bilingual exhibit for English and Spanish speakers gives you an opportunity to learn more about what it means to be healthy and feel well.

Explore your physical, social and emotional well-being through local stories that inspire reflections, engage your mind and body, and challenge your coordination and focus.

Learn about admission, discounts and more at visitmosac.org.

Where does your power come from?

We get power from many sources, including hydropower, solar, wind and geothermal, as well as from natural gas generation plants. In 2023, our power was about 78% carbon free, partially due to increased hydro generation, which can fluctuate year to year.

Through our 2030 Zero Carbon Plan, we're working to eliminate 100% of carbon emissions from our power supply by 2030, while keeping our rates among the lowest in California and our service reliable.

To view SMUD's 2023 Power Content Label, visit smud.org/PCL. The label compares our power mix to the State of California's power mix.

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

- Ward 1 Brandon Rose
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman • Vice President
- Ward 4 Rosanna Herber • President
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.