

# Need a **repair** for broken and non-functioning electrical items?



## Emergency calls:

An emergency call is when half or more of your home is out of power including the refrigerator and an emergency fee will apply.



## What repairs are covered?

- Labor for the following replacement items provided by the customer:
  - Ceiling fan fixture with existing fan rated box
  - Bulbs
  - Lighting fixtures
  - Lighting control wall timer
  - Bathroom exhaust fan motor
- Repair and/or replacement that have existing wiring in place for the following items:
  - Switches/dimmer switches
  - GFI breaker & outlets
  - Outside outlet cover
  - Breakers/panels\*
  - Fuse
  - Smoke detectors
- Labor for select non-covered parts; needs approval
- 15% off repairs or labor of replacements not covered; needs approval
- 20% off repairs or labor of replacements for service panel

## What is not covered?

- Replacements for functioning items
- Obsolete parts
- Low voltage systems
- Pre-existing conditions
- Fan & light fixtures; chandeliers
- Thermostats
- Items not to code
- Upgrades of existing components
- New branch circuits
- Solar
- Specialty switches/dimmers
- HVAC
- Appliances
- 3-phase systems
- Security systems/gates
- Wiring for pools/spa equipment
- Damage due to anything other than normal wear & tear
- Remodeling projects
- Knob & tube wiring

\* Restrictions apply. Review the Customer Service Agreement at [smud.org/HomePower](http://smud.org/HomePower).

