

Shortage of Supply and Interruption of Delivery Rule and Regulation 14

I. Provision of Service

SMUD will exercise reasonable diligence and care to furnish and deliver a continuous and sufficient supply of electric energy to its customers but does not guarantee continuity or sufficiency of supply. SMUD will endeavor to maintain its frequency and its service voltage within reasonable limits, but does not guarantee same. In case of shortage of supply and during the period of such shortage, SMUD will apportion its available supply of electricity among all customers in the manner SMUD deems most reasonable under the circumstances.

II. Limitation of Liability

SMUD will not be liable for interruption or shortage or insufficiency of supply, or any loss or damage of any kind or character occasioned thereby, if same is caused by inevitable accident, natural disaster or act of nature, fire, strikes, riots, war, or any other cause except that arising from SMUD's failure to exercise reasonable diligence.

III. Repairs or Improvements

Whenever SMUD shall find it necessary to make repairs or improvements to the system, it will have the right to temporarily suspend the delivery of electric energy. In all such cases, as much notice will be given as circumstances permit. Repairs or improvements will be made as rapidly as practicable and, if practicable, they will be made at such times as will produce the least inconvenience to the customers.

(End)

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