

Connections

Our monthly newsletter for residential customers



March 2026

Powering forward. Together.

Shade our neighborhoods

Since 1990, we've partnered with the Sacramento Tree Foundation to plant more than 600,000 trees right here in the Sacramento area.

Shade trees not only help cool our homes and naturally enhance our neighborhoods, they also clean the air we breathe by producing oxygen and storing carbon.

We've expanded the Shade Tree program to include shrubs. You can now get up to 10 free trees and/or shrubs and work with an expert to learn about and select the best options for your home.

Find out more at smud.org/ShadeTrees. •



Call 811 before you dig

Spring's a great time to start working in the yard. Before you begin digging, call 811 at least 2 business days in advance and use their free service to make sure it's safe to dig. Once you call, SMUD and any other utilities that have underground services near your dig site will come out and mark their location. Keep those marks visible throughout your project. If you lose site of them, call 811 again for remarking.

Learn more at smud.org/Call811. •



Power up your skills with online classes



Ready to learn something new? Visit smud.org/Learn for a wide range of free, educational classes and workshops about electricity and clean energy technology. You'll also find videos and tips to help you lower your energy bill at smud.org/EnergyVideos. •

Watch out for scammers

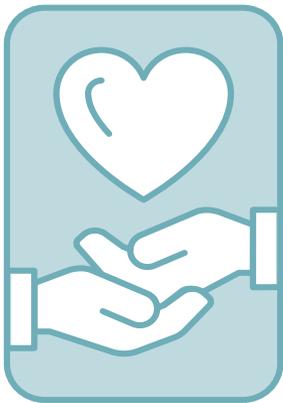
Be on the lookout for scammers who claim to represent SMUD and threaten disconnection if immediate payments aren't made. Remember, we'll never call and direct you to a non-SMUD payment facility or require a specific method of payment (like a wire transfer or money card).

Report scams to **1-888-742-SMUD (7683)** or email scams@smud.org. If you're ever asked to call another number, report it!

For more information about scams, see our fraud awareness page at smud.org/Scam. •



You may qualify for a discount on your energy bill with EAPR



Did you know we have a program to help qualifying customers with their energy bills? Our Energy Assistance Program Rate (EAPR) provides a monthly discount on your bill if you meet the income-eligibility requirements.

It's easy to get started:

- Check if you qualify.
- Upload income verification documents.
- Submit application.

It only takes a few minutes, and you could start saving year round. Scan the QR code or visit smud.org/EAPR to apply today. •



SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose
Ward 2 Nancy Bui-Thompson
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber
Ward 5 Rob Kerth • Vice President
Ward 6 Dave Tamayo • President
Ward 7 Heidi Sanborn

Customer Service: **1-888-742-SMUD (7683)** or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.