

Connections

Our monthly newsletter for residential customers



January 2023

Powering forward. Together.



Start fresh in the new year with predictable bills

Stay on track with a predictable bill and your preferred payment due date.

SMUD's here to help you get organized for the new year with Bill Pay Your Way, which combines our Budget Billing and Custom Due Date programs to give you more control over how you pay your SMUD bill.

Budget Billing takes the surprise out of your bill by setting it at the same monthly payment for a full year. This can be very useful when budgeting your household expenses!

Custom Due Date gives you the flexibility of choosing a payment due date range that better matches your paydays or scheduled deposits.

Find out more and sign up online at [smud.org/BillPayYourWay](https://www.smud.org/BillPayYourWay). •

Are you prepared?

Be prepared—it's storm season. If you lose power due to wind, rain or any other circumstances, we'll work safely and quickly and around-the-clock to restore your electricity. Just in case, keep an emergency kit handy with some of these essential items:

- Flashlight & candles
- Extra batteries
- Dry canned foods
- Plenty of water
- Manual can opener
- Wind-up clock/radio
- Waterproof matches
- Portable cell phone charger

Report downed power lines immediately by calling our outage line at 1-888-456-SMUD (7683) or call 911. You'll find updated outage information at [smud.org/Outages](https://www.smud.org/Outages), on the SMUD mobile app or by following us on Twitter at @SMUDupdates. •

Spark your curiosity with virtual classes and more

Looking to learn something new in the new year? Head over to smud.org/Learn where our team of energy education specialists has all kinds of educational resources for families, teachers, kids and anyone else seeking to learn more about electricity and clean energy technology. •

Apply for a Powering Futures Scholarship

We're proud to support local students again this year with "Powering Futures," our annual college scholarship program. We'll award up to \$60,000 for the next generation of leaders. Scholarships will range from \$1,000 to \$4,000 each for up to 21 students.

To apply, students must be a SMUD customer or have a SMUD customer as a legal guardian. Awards are based on merit and financial need, with preference given to students with a major that's relevant to SMUD. Scholarships also include a paid SMUD internship for eligible students.

Applications will
be accepted
Feb. 1 – Mar. 1, 2023.

To learn more, visit
smud.org/Scholarships.



Life is priceless
Please drive safely.

Each year, well over 200 vehicles crash into our power poles and electric equipment.

In many cases, this results in widespread outages and, in some cases tragically, loss of life. Here are some tips to avoid distraction while driving:

- Use your cell phone for emergency situations only and after pulling over. Consider keeping it in the glovebox of your vehicle or another area where you can't see it.
- Avoid eating while driving.
- Don't multi-task while operating a vehicle.
- Adjust your driving during extreme weather conditions. Wet roads can be slick.

To learn more, visit smud.org/DriveSafe. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose
Ward 2 Nancy Bui-Thompson
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber • Vice President
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn • President

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.