## Connections



Our monthly newsletter for residential customers

August 2023
Powering forward. Together.

### Go Paperless for a chance to win a SMUD Energy Store gift card

For a limited time, we're offering a chance to win a \$100 SMUD Energy Store gift card with our Go Paperless sweepstakes. By enrolling now through July 31, 2024, you'll automatically get 1 entry for every month you remain enrolled to win 1 of 10 \$100 gift cards to the SMUD Energy Store. To get started, sign up at smud.org/Paperless.

Going paperless with your SMUD bill is one way to help the environment and clear clutter in your



home. You'll get an email when your bill is ready, and you can view, pay and track it all online with My Account. •



#### Beat the heat

We've seen a string of heatwaves this summer and odds are, we're not done yet. Here are some ways you can save money on your SMUD bill, while staying cool.

- Avoid using multiple large appliances at the same time, especially during peak hours from 5 to 8 p.m.
- Reduce your air conditioning use. It's the most effective way you can save energy. In many homes, you can raise the thermostat 3-4 degrees and still stay comfortable by closing blinds and using fans.
- Keep your kitchen cool by preparing cold meals or using small appliances like microwaves and air fryers to reheat or cook food. Use your stove or oven earlier in the day or later in the evening, when temperatures are cooler.

Visit **smud.org/EnergyTips** for more. •

# Maximize solar with storage



We're offering incentives of up to \$2,500 for customers who install battery storage. When paired with rooftop solar, batteries offer even greater benefits than rooftop solar alone. They can store your solar energy for later use when the sun isn't shining, or for use during peak hours when electricity costs the most, which can help lower your bill. A battery storage system can also serve as a backup power source in the event of a power outage. Visit smud.org/StorageRes to learn more. •



### Chill with predictable bills

Relax more and worry less this summer with a predictable bill and your preferred payment due date. We can help you stay on track and on top of your expenses with Bill Pay Your Way, which combines our Budget Billing and Custom Due Date programs to give you more control over how you pay your SMUD bill.

**Budget Billing** takes the surprise out of your bill by setting it at the same monthly payment for a full year. A predictable bill comes in handy when you're budgeting your household expenses!

**Custom Due Date** gives you the flexibility of choosing a payment due date range that better matches your paydays or scheduled deposits.

Find out more and sign up online for a full year of predictable bills at smud.org/BillPayYourWay. •

#### SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. in the Headquarters Auditorium. Meetings are streamed live and archived on smud.org.

Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose

Ward 2 Nancy Bui-Thompson

Ward 3 Gregg Fishman

Ward 4 Rosanna Herber • Vice President

Ward 5 Rob Kerth

Ward 6 Dave Tamayo

Ward 7 Heidi Sanborn • President

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.



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