

Connections

Our monthly newsletter for residential customers



November 2022

Powering forward. Together.



Help a family in need for as little as \$5 a month

Now, more than ever, we realize the value of community. As many families in our community struggle to pay their bills and put food on the table, you can give the gift of energy this holiday season and help those in financial crisis.

A recent recipient shared how EnergyHELP helped him during hard times. "Thank you to all who donate and are part of this program, I am very thankful. I am a senior on a set income and with rent being so high, I barely have any money left."

By donating as little as \$5 a month to SMUD's EnergyHELP program, you'll help families in need pay their SMUD bill and get access to additional services for food, clothing, job training and childcare – bringing relief and hope to many who need it.

We guarantee that 100% of your tax-deductible donation goes directly to the nonprofit partner of your choice.

To learn more or add a monthly donation to your bill, visit smud.org/EnergyHELP. •

Easy shopping from the comfort of your home



On SMUDEnergyStore.com, we have the best energy products — from LED bulbs to electric vehicle chargers — that can save energy and money, and also help reduce your carbon footprint and lower greenhouse gas emissions. Flip the page over to see how you can get a \$10 credit for SMUD Energy Store.

With great deals every week on energy-efficient products, and exclusive savings like our **\$50 smart thermostat rebate**, it's easier than ever to find the perfect energy-saving gift. Plus, when you enroll in My Energy Optimizer, you'll receive an additional \$50 rebate on select smart thermostats. (Visit MyEnergyOptimizer.org for more information.)

Shop with us at SMUDEnergyStore.com and join us in building a cleaner, brighter future for us all. As always, shipping is free on orders over \$49 and is a flat \$5 on all other orders. •



Help the environment — get \$10 off at SMUD Energy Store

Paperless billing is an easy way to join us in reaching a zero carbon future by reducing paper waste. It's fast, secure and easy. You can view, pay and track your SMUD bill all online.

As our thank you for going paperless, enjoy \$10 off the SMUD Energy Store when you enroll in paperless billing for 3 consecutive months! Go to smud.org/MyAccount to sign up today. •

Safety tips for holiday lights

It's that time of year when holiday lights go up and decorations come out in neighborhoods across Sacramento. Here are some tips to keep in mind if you're thinking about dressing up your home for the holidays:

- Keep ladders away from overhead power lines.
- As a rule of thumb, string together no more than 3 light sets.
- Use 1 long extension cord instead of linking several shorter ones.
- Keep paper and ribbon away from hot lights.
- Unplug or shut off all decorative lights before bedtime or before leaving home.
- Use Ground Fault Circuit Interrupters (GFCI) with all outdoor lighting. •

Avoid distraction, crews in action

Work zones present safety challenges for all drivers and especially crews working in the area. When you're driving through work zones it's important to reduce your speed, pay close attention to the signs and cones and always be

prepared to stop. Sometimes cones are the only barrier between your vehicle and working crew members. Keeping our employees, customers and our community safe is a top priority. Learn more driver safety tips at smud.org/DriveSafe. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose • President
Ward 2 Nancy Bui-Thompson
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn • Vice President

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.