

Connections

Our monthly newsletter for residential customers



January 2022

Powering forward. Together.

We're here to help

We know many of you may be concerned about paying your bills during these challenging times. We understand the lasting impacts of the pandemic and are committed to help you keep your power on. If you have questions or need assistance, we're here to help.

Since you will be required to settle your account when we resume disconnections in 2022, we want you to be aware of additional financial resources available through our community partners. Learn more at smud.org/HereToHelp.

Log in or register in My Account to pay your bill or find payment assistance options online at smud.org/MyAccount, or use the SMUD mobile app. You can also call our Customer Service Center, Monday through Friday from 7 a.m. to 7 p.m. at **1-888-742-7683**.

We'll never direct customers to a non-SMUD payment facility or request a wire payment or money card. •



Over the next 8 years, we'll transform where your power comes from. In 2020, our power supply was more than 60 percent carbon free. By 2030, 100% of our power supply will be carbon free.

As we improve our local air quality, create a clean energy economy and help the planet, we'll continue our commitment to provide safe and reliable power at rates that are among the lowest in California.

Join the charge to create a Clean PowerCitySM. Claim some free swag at CleanPowerCity.org. •

Life is priceless, drive safely

Each year, well over 100 vehicles crash into our power poles and electric equipment.



In many cases, this results in widespread power outages and, in some cases tragically, loss of life. While driving, it's always important to avoid distractions. Here are some tips:

- Never use your cell phone while driving. If you need it for an emergency, pull over and stop the vehicle first.
- Do not multi-task while operating a vehicle.

To learn more, visit smud.org/DriveSafe. •

Apply for a Powering Futures Scholarship

We're proud to support local students again this year with "Powering Futures," our annual college scholarship program. We'll award up to \$60,000 for the next generation of leaders. Scholarships will range from \$1,000 - \$5,000 each for up to 21 students.

To apply, students must be a SMUD customer or have a SMUD customer as a legal guardian. Awards are based on merit and financial need, with preference given to students with a major that's relevant to SMUD. Scholarships also include a paid internship for eligible students.

Applications will be accepted Feb. 1 – March 1, 2022.

To learn more, visit smud.org/Scholarships. •



Stay connected with virtual classes, workshops and more



While we miss seeing our customers and community in person, we have free online workshops, classes and energy educational videos to stay connected with you. Go to smud.org/Learn for more information.

You can also visit smud.org/Education, where we have all kinds of educational resources for families, teachers, kids and anyone interested in learning more about electricity and clean energy technology.

Explore videos, including tips on saving money on your bill, at smud.org/EnergyVideos. •

Outage information

If you lose power due to wind, rain or any other circumstances, rest assured SMUD crews will work hard to restore your electricity. Report downed power lines by calling SMUD's outage line at **1-888-456-SMUD (7683)** or call **911**. You'll find updated outage information at smud.org/Outages, on the SMUD mobile app or by following us on Twitter at [@SMUDUpdates](https://twitter.com/SMUDUpdates). •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

- Ward 1 Brandon Rose • President
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman
- Ward 4 Rosanna Herber
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn • Vice President

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.

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