Connections



Our monthly newsletter for residential customers

August 2022
Powering forward. Together.



Save energy when it matters the most

It's another hot summer in Sacramento. The good news is, there are simple things you can do to **reduce or shift your electricity use** without sacrificing comfort. Lowering energy demand is good for your wallet, the power grid and the environment, too!

As a SMUD customer, you enjoy some of the lowest bills in California. You can help keep your bill low by minimizing the use of air conditioning, appliances and unnecessary lighting during **peak hours** of 5 p.m. to 8 p.m. weekdays.

Air conditioners have the biggest impact on electricity usage and summer bills. Here are some tips to help reduce electricity use:

- Try setting your thermostat to 78° or higher. You'll save 5-10% on cooling costs for every 2° you turn your thermostat up.
- Use fans instead of central air conditioning whenever possible and save about 90% on cooling costs.
- Change the air filter regularly. A dirty filter can use 5-10% more energy.

We offer even more ways to save energy and lower your summer bills. Visit smud.org/SavingsTips. •

Save water with fixtures from SMUD Energy Store

As the drought emergency continues in California and temperatures are on the rise, it's important to conserve our most precious resource – water.

At SMUD Energy Store, find water fixtures that help you save water and energy by helping you use less hot water – which means lower bills.

Water fixtures, like smart sprinkler controllers and shower heads, do the work for you, saving gallons of water without sacrificing comfort or convenience. Start shopping* today at SMUDEnergyStore.com. •



^{*} Instant rebates are available on SMUD Energy Store for qualified City of Sacramento Water District customers. Instant rebates must be applied by the customer at checkout and are subject to terms and conditions. Not applicable to prior purchases. Offer valid while supplies and funding last.

Stay on track with Bill Pay Your Way

We're always looking for ways to make things easier for our customers and provide options wherever we can. That's why we offer Bill Pay Your Way, which combines our Budget Billing and Custom Due Date programs to give you more control over how you pay your bill.

Budget Billing takes the surprise out of your bill by setting it at the same monthly payment for a full year. A predictable bill can be very useful in budgeting your household expenses!

Custom Due Date gives you the flexibility of choosing a payment due date range that better matches your paydays or scheduled deposits. Find out more and sign up online at smud.org/BillPayYourWay. •



Easy protection for your biggest investment

For just \$7.50 a month, SMUD's HomePower program protects your home – and wallet – from unexpected electrical issues and repairs that occur due to normal wear and tear.

HomePower covers your home for up to \$500 in electrical repairs per year. All work is warrantied and done by SMUD-approved electrical contractors. Plus, you can easily request your repair online at any time.

There's no deductible and you'll even get a 15% discount on services not covered under the program.

Learn more at smud.org/HomePower. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit **smud.org/Board** for the latest information.

- Ward 1 Brandon Rose President
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman
- Ward 4 Rosanna Herber
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn Vice President

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m. SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.







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