

Connections

Our monthly newsletter for residential customers



October 2021

Powering forward. Together.

Where does your power come from?



We get power from many sources, including hydropower, solar, wind and biomass, as well as natural gas-fired plants. Today, our power is about 50% carbon free and it's getting greener all the time. Our bold new 2030 Zero Carbon Plan, the most aggressive carbon reduction plan of any large utility in the country, puts us on a path to eliminate 100%

of carbon emissions from our power supply by 2030.

To view SMUD's 2020 Power Content Label, visit smud.org/PCL. The label compares SMUD's power mix to the State of California power mix. You can also view SMUD's 2030 Zero Carbon Plan and see how you can join the charge at CleanPowerCity.org.

Join the charge and get some swag

By 2030 our power supply will be 100% carbon free. Every customer we serve will benefit from improved air quality and a healthier, cleaner environment. Join the charge at CleanPowerCity.org and get a free t-shirt and stickers to show the world you're with us! •



Your safety. Our priority.

Wildfires continue to devastate parts of Northern California and our hearts go out to all those affected.

While our risk of wildfires is very low in SMUD's service area, due to our urban conditions, flat terrain and low fuel load, our hydro electric project, called the Upper American River Project (UARP), is located in a heavily forested and high fire risk area of El Dorado County.

The UARP helps us deliver reliable, economical and carbon free power to SMUD customers

through a system of dams, reservoirs and powerhouses.

We continue to work hard to keep our customers, community and employees safe through wildfire season. Our robust vegetation management program helps to mitigate any threat in our service area and around SMUD assets in surrounding areas. Our crews work year-round to enhance prevention efforts by inspecting, maintaining and clearing vegetation with high fuel loads and elevated fire risk.

Learn more about our efforts at smud.org/WildfireSafety.

Opportunity to comment on proposed ward redistricting

Every 10 years, SMUD is required by the Municipal Utility District (MUD) Act and Elections Code to redistrict the ward boundaries in our service area, each represented by a member of the SMUD Board of Directors. This follows the most recent release of data by the U.S. Census Bureau.

Two public workshops are scheduled and we're inviting all customers to comment on the proposed changes.

Virtual public workshop #1
November 4, 2021 | 5:30 p.m. – 6:30 p.m.

Virtual public workshop #2
December/January TBD

We'll use your input to consider boundary adjustments and make a final recommendation for the SMUD Board to vote on in January 2022.

Get more information about the plan and the public workshops at smud.org/Redistricting. •

Easy protection on your biggest investment

For just \$7.50 a month, SMUD's HomePower program protects your home and wallet from unexpected electrical issues and repairs that occur due to normal wear and tear.

HomePower covers your home for up to \$500 in electrical repairs per year. All work is warranted and done by SMUD-approved licensed electrical contractors. Plus, you can easily request your repair online at any time.



There's no deductible and you'll even get a 15% discount on services not covered under the program.

Learn more at smud.org/HomePower. •

! Scam alert

We've received recent reports from our customers saying they've received calls from scammers claiming to be SMUD representatives. The callers have threatened to disconnect electricity if the customer doesn't provide their credit card number. This is NOT something we would ever do. We'll also never call and direct you to a non-SMUD

payment facility or require a specific method of payment (such as a wire transfer or money card).

If you or someone you know has received a suspicious call from someone claiming to be a SMUD representative requesting account information or security credentials, hang up and report it. Call **customer service at 1-888-742-7683** or email scams@smud.org.

Visit smud.org/Scam for more information. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose • Vice President
Ward 2 Nancy Bui-Thompson • President
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.

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