

Opportunity to comment on proposed rate changes

SMUD customers have the opportunity to comment on proposed rate changes, which are spelled out in the SMUD Chief Executive Officer & General Manager's Report and Recommendation on Rates and Services (Report). A virtual workshop and public hearing will be held for customers to learn more about the proposed changes. For a complete copy of the Report and details for joining the workshops and public hearing, visit smud.org/RateInfo.

Public workshop | July 27 at 10 a.m.

Public hearing | August 31 at 5:30 p.m.

The proposal includes a **rate increase of 1.5% effective on March 1, 2022 and 2% effective on January 1, 2023** for all residential and commercial customers. These proposed increases are well below the forecasted rate of inflation and are needed for:

- Wildfire prevention and mitigation.
- Infrastructure improvements to maintain high reliability.
- Increased operating costs, including materials and labor.
- Clean energy compliance requirements.

In addition, our proposal includes a new Solar and Storage Rate for all solar and storage customers approved for solar interconnection to SMUD's grid on or after January 1, 2022, and an optional rate for residential customers to help when energy use is at its highest. **Existing solar customers and those approved for connection to the grid before Jan. 1, 2022 can stay on our current rate through 2030.**

For questions or comments on the rate proposal, please email ContactUs@smud.org, or call 855-736-7655. Written comments can also be mailed to SMUD, P.O. Box 15830, MSA451, Sacramento, CA 95852-0830. Visit smud.org/RateInfo for more information about the proposed rate changes. •

Watch out for scammers

Be on the lookout for scammers claiming to represent SMUD and threatening disconnection if immediate payments are not made. Remember, SMUD will never call and direct you to a non-SMUD payment facility or require a specific method of payment (such as a wire transfer or money card).

There are many ways to pay your bill. Online



options include My Account, our guest pay option and the SMUD App.

Report scams to our customer service line at **1-888-742-7683** or email scams@smud.org. If you are ever asked to call another number, report it. Visit smud.org/Scam for more information. •

Your safety, our priority

Over the last few years, California has experienced some of the most destructive wildfires on record. With below-average rainfall this past winter, and more hot and dry summer days ahead, we're continuing to work hard to keep our employees, customers and community safe through wildfire season.

While the risk of wildfires is very low in Sacramento County, our robust vegetation management program helps to mitigate wildfire threat in our service area.

Our crews work year-round to enhance prevention efforts by inspecting, maintaining and clearing vegetation with high fuel loads and elevated fire risk. We also look for ways to constantly improve our programs to mitigate fire risk and maintain reliability with various tools and technology like real-time monitoring weather stations.

Learn more about our wildfire mitigation efforts and how you can prepare for an emergency at [smud.org/WildfireSafety](https://www.smud.org/WildfireSafety). •

Heat pump HVAC rebates



Did you know home heating and cooling systems (HVACs) last about 18 years, on average? If your system is close to that age or older, you may want to think about upgrading to a new electric multi-stage heat pump HVAC system.

Converting to a new, more efficient multi-stage electric heat pump HVAC system will help keep your bills low and your home comfortable year-round.

Plus, SMUD rebates are available to make purchasing a heat pump HVAC system more affordable.

- Replace an old AC and gas furnace - \$3,000 rebate
- Replace an existing heat pump - \$750 rebate

The federal government also offers a \$300 tax credit for homeowners who install an energy efficient HVAC system. Learn more about heat pump HVACs and why they might be the right choice for you at [smud.org/HVAC](https://www.smud.org/HVAC). •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on [smud.org](https://www.smud.org). Due to the COVID-19 pandemic, Board meetings are currently held online. Visit [smud.org/Board](https://www.smud.org/Board) for the latest information.

Ward 1 Brandon Rose • Vice President
Ward 2 Nancy Bui-Thompson • President
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or [smud.org](https://www.smud.org). Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to [smud.org/MyAccount](https://www.smud.org/MyAccount).

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