

Connections

Our monthly newsletter for residential customers



December 2021

Powering forward. Together.



Stay on track with Bill Pay Your Way

We're always looking for ways to make things easier for our customers and provide options wherever we can. That's why we offer Bill Pay Your Way, which combines our Budget Billing and Custom Due Date programs to give you more control over how you pay your bill.

Budget Billing takes the surprise out of your bill by setting it at the same monthly payment for a full year.

Custom Due Date gives you the flexibility of choosing a payment due date range that better matches your paydays or scheduled deposits.

Find out more and sign up at smud.org/BillPayYourWay.

Give the gift of energy this holiday season

As many families in our community struggle to pay their bills and put food on the table, you can give the gift of energy this holiday season and help those in financial crisis.

By donating as little as \$5 a month to SMUD's EnergyHELP program, you'll help families in need pay their SMUD bill and get access to additional services for food, clothing, job training and childcare.

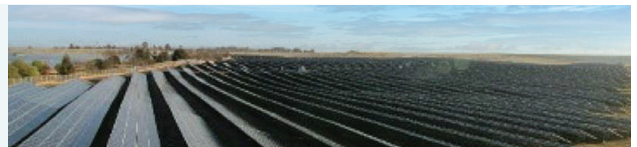
To learn more or add a monthly donation to your bill, visit smud.org/EnergyHELP.

Contributions are tax-deductible to the maximum amount allowed by law. Please consult your tax advisor.

Clean Power My City

Rancho Seco 2, a solar power facility in unincorporated Sacramento County that we purchase carbon-free electricity from, can produce enough clean, renewable power to keep the lights on for 38,000 homes in our service area each year.

This project supports our 2030 Zero Carbon Plan. In just 9 years, our power supply will be



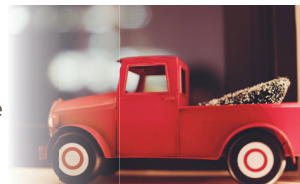
100% carbon free, ensuring a healthy and clean environment for our region.

Get a free t-shirt and stickers when you show your support for a Clean PowerCitySM and join the charge at CleanPowerCity.org.



Recycle your holiday tree

Give your holiday tree the proper send-off and do our local landfills a big favor by recycling it. Bring your tree to any of the locations below for recycling. Please remove all tinsel, lights, tree stands and nails. Flocked trees are accepted but cannot be recycled. There's a 5 trees per vehicle limit in most locations.*



North Area Recovery Station

4450 Roseville Road | 8 a.m. to 6 p.m.
Saturday, Jan. 8 & Sunday, Jan. 9

Kiefer Landfill

12701 Kiefer Blvd. | 8:30 a.m. to 4:30 p.m.
Saturday, Jan. 8 & Sunday, Jan. 9

Elder Creek Recovery & Transfer

8642 Elder Creek Road | 8 a.m. to 3 p.m.
Saturday, Jan. 8

Sacramento Recycling & Transfer Station

8491 Fruitridge Road | Dec. 26 - Jan. 8
Monday - Saturday 8 a.m. to 5 p.m.

Folsom - Dan Russell Rodeo Arena

Rodeo Park, end of Stafford St. | 9 a.m. to 1 p.m.
Saturday, Jan. 8

SMUD Corporation Yard

6100 Folsom Blvd. | 8 a.m. to 3:30 p.m.
Saturday, Jan. 8

* Loads in excess of 5 trees will only be accepted at Elder Creek Recovery & Transfer, Dan Russell Rodeo Arena, Kiefer Landfill and the North Area Recovery Station. Facility fees may apply. Please observe any health and safety requirements.

For more information for your jurisdiction, visit sacgreenteam.com or call the Sacramento County Consolidated Utilities Billing and Services at 916-875-5555. •

Changes to U.S. First-Class Mail delivery times

Effective October 1, 2021, the United States Postal Service (USPS) revised its service standards for certain first-class mail items, resulting in a delivery window of up to five days, instead of two or three. This may delay your receipt of mail from us and our receipt of mail from you (including bill payments). Please take this change into account when mailing items to us via USPS. For more information, visit usps.com.

If you haven't already, please consider online options such as smud.org/MyAccount or downloading the SMUD App to access your account, view and make payments. If you need to make payments in-person, you can locate a convenient pay station at smud.org/PayStations. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

Ward 1 Brandon Rose • Vice President
Ward 2 Nancy Bui-Thompson • President
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber
Ward 5 Rob Kerth
Ward 6 Dave Tamayo
Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.