

Connections

Our monthly newsletter for residential customers



April 2021

Powering forward. Together.

We're here to help

As many continue to experience financial hardship due to the impacts of the COVID-19 pandemic, the safety of our customers, community and employees remains our top priority. If you're struggling to pay your energy bill, we're here to help. At this time, we won't disconnect your power due to non-payment through **June 30, 2021**, at the earliest.

If you're behind on your payment, you'll still owe SMUD for service, but you won't lose power or accrue any late fees.

If you need help during these difficult times, call us at **1-888-742-7683** or visit smud.org/HereToHelp to learn more about our residential programs, discount rates for qualifying customers and COVID-19 assistance including payment arrangements and flexible billing options. •

More than just a tree



Since 1990, SMUD, in partnership with the Sacramento Tree Foundation, has planted more than 600,000 shade trees in the Sacramento area through our Shade Tree program.

Trees not only cool our homes naturally and beautify our neighborhoods, they provide additional benefits such as producing oxygen to clean the air we breathe and storing carbon. Although National Arbor Day is celebrated on April 30, we celebrate trees all year long for their amazing benefits.

Make an appointment with the Tree Foundation today to receive a free landscape assessment and up to 10 free trees at sactree.com/ShadeTrees. •

Let the savings flow with 25% off all water fixtures



Did you know that less than 2% of the Earth's water supply is fresh water? Saving water is always a good idea, and we're here to make it easier.

For a limited time, you can save 25%* on all products under the Water Fixtures category on SMUDEnergyStore.com. These hand-picked products save gallons of water and use less hot water – saving you energy and money.

And, if you're a City of Sacramento Water District customer, you can save even more with additional rebates from the City. Shop now and start saving at SMUDEnergyStore.com.

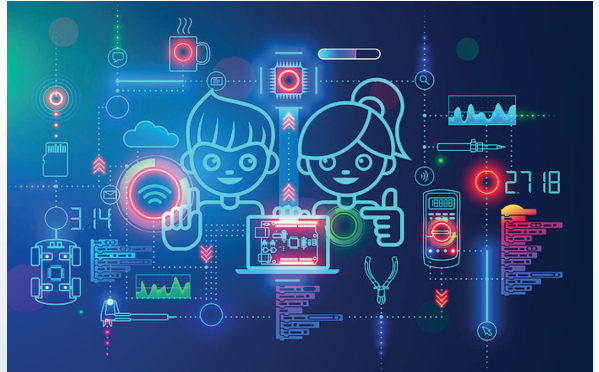
*Apply instant rebate for 25% off regular price, while supplies last.

Staying connected: Free teacher services and student support


We've sharpened our focus to support those hit hard by the impacts of the COVID-19 pandemic, such as teachers, parents and students struggling with distance learning.

For teachers, we have free virtual workshops and classroom visits where our energy education specialists will join your class for an energy or sustainability topic. We also have interactive self-paced lessons for kids at home to help bridge the learning gap during this difficult time.

Visit smud.org/Education to register for workshops, view lessons for kids and check out other educational resources. •



why our employees give back?
We're community-owned, not-for-profit

smud.org/Community  **SMUD**

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

- Ward 1 Brandon Rose • Vice President
- Ward 2 Nancy Bui-Thompson • President
- Ward 3 Gregg Fishman
- Ward 4 Rosanna Herber
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.

 Printed on recycled paper © A trademark/service mark of Sacramento Municipal Utility District, Reg. U.S. Pat. & Tm. Off.

 @MySMUD
 @SMUDupdates
 /company/SMUD
 @MySMUD