

Connections

Our monthly newsletter for residential customers



November 2019

Powering forward. Together.



Cozy up to smart savings this holiday season

We can all use a little extra comfort and convenience during the hectic holiday season. Check out SMUD Energy Store for the best energy-efficient and smart home technology that will keep your house running smoothly. Did we also mention, you'll save money?

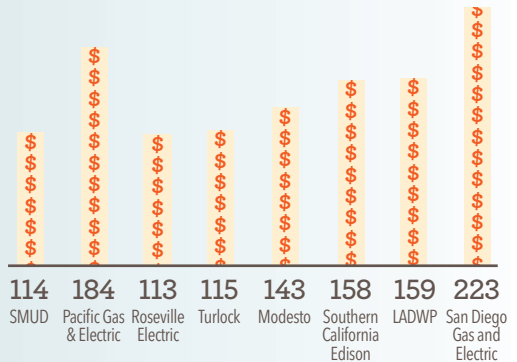
From festive lighting, smart plugs and smart thermostats to doorbell cameras and home security, we're here to keep your home warm, bright, safe and secure so you can focus on what's most important to you during the holidays.

We'll have special pricing on some of our most popular products and exclusive rebates for SMUD customers.

Plus, now through Dec. 31, every purchase on **SMUDEnergyStore.com** automatically enters you into a drawing for one of three smart thermostat prize packages, valued at \$480. Learn more at smud.org/EnergyStore. •

Wonder how our rates compare?

We work hard to make sure you enjoy some of the lowest electric rates in California. On average, our rates are more than 35% lower than those of neighboring PG&E.



This chart shows the average monthly price, in dollars, for a residential bill using 750kWh per month as of Sept, 1, 2019.

As your community-owned, not-for-profit electric service, we're committed to controlling costs, operating as efficiently as possible and keeping the community's best interests at the heart of all we do.

Learn more at smud.org/Community. •

Free classes with SMUD

SMUD regularly holds a variety of educational classes and workshops at the SMUD Customer Service Center. Classes are held in the Rubicon Room, 6301 S. St., Sacramento, unless otherwise noted. Registration is required. Visit smud.org/Learn or call **916-732-6738** to register.

Circadian Snowmen: Family-Friendly maker class (ages 7+)
Thursday, Dec. 12, 2019 | 6:00 – 7:30 p.m.

Come learn simple, low-cost and energy-efficient lighting tips designed to help you feel energized during the day and sleep better at night, while making circadian snowman-themed holiday ornaments. •

Safety tips for holiday lights

It's that time of year when holiday lights go up and decorations come out in neighborhoods across Sacramento and beyond. Here are some tips to keep in mind if you're thinking about dressing up your home for the holidays:

- Keep ladders away from overhead power lines.
- As a rule of thumb, string together no more than 3 light sets.
- Use 1 long extension cord instead of linking several shorter ones.
- Keep paper and ribbon away from hot lights.
- Unplug or shut off all decorative lights before bedtime or before leaving home.
- Use Ground Fault Circuit Interrupters (GFCI) with all outdoor lighting.

For more information on energy-efficient lighting, visit smud.org/Lighting. •



SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on smud.org. Meeting location: SMUD Customer Service Center, Rubicon Room, 6301 S St., Sacramento. Times and locations subject to change. For information and agendas, visit smud.org/Board, or call the SMUD Board Office at 916-732-6155.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson
Ward 3	Gregg Fishman
Ward 4	Rosanna Herber
Ward 5	Rob Kerth • Vice President
Ward 6	Dave Tamayo • President
Ward 7	Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.

SMUD, located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.