

Connections

Our monthly newsletter for residential customers



May 2019

Powering forward. Together.

Opportunity to comment on proposed rate change

In May and June SMUD customers can comment at public meetings on proposed rate changes which are spelled out in the SMUD Chief Executive Officer & General Manager's Report and Recommendation on Rates and Services (Report).

The proposal includes a rate increase of 4.75% in 2020 and 4.50% in 2021 for all residential and commercial customers and a restructure of rates for commercial customers.

The Report is available online at smud.org/RateInfo, and at all Sacramento County Public libraries.

A workshop and public hearing will be held for customers to learn more about the process and comment on the proposed changes. Both meetings will be held at SMUD's Customer Service Center, 6301 S Street, Sacramento.

Public workshop | Thursday, May 9 at 6 p.m.

Public hearing | Tuesday, June 4 at 6 p.m.

The rate increase will be used for wildfire mitigation, including the increased cost of wildfire insurance and additional vegetation management; additional capacity to ensure reliability during peak demand; technology to support cybersecurity and customer experience; and, additional costs from our newly adopted Integrated Resource Plan, which establishes

carbon reduction goals. The proposed change to commercial and other non-residential customer rates better reflects the cost of providing services and creates consistency in rate components between rate classes.

If you have rates questions or comments, please email contactus@smud.org, or call 855-736-7655. Written comments can also be mailed to SMUD, P.O. Box 15830, MS A451, Sacramento, CA 95852-0830. Get more information about the proposed rate changes at smud.org/RateInfo. •

An advertisement for the SMUD app. It features a person's hands holding a smartphone. The background is a collage of various icons representing energy, technology, and sustainability. The text reads: "Tap into the possibilities. Download the new SMUD app." Below the main text are logos for the App Store and Google Play, and the SMUD logo at the bottom right.

Tap into the possibilities.
Download the new SMUD app.

Download on the App Store | GET IT ON Google Play

SMUD

The SMUD app puts you in control of your energy use 24/7. Download it in the Apple App Store for iPhone, and in Google Play for Android devices. Learn more at smud.org/App.

Wonder where your electricity comes from?

For over 70 years, we've been committed to providing safe, reliable and affordable power for our customers. We've also taken steps to ensure SMUD's producing some of the cleanest energy in California through resources like wind, hydro and solar.

Visit smud.org/Learn to watch a short video on how our power keeps getting cleaner and cleaner. •



Call 811 before you dig

Before you start that next landscaping project, call **811** to make sure it's safe to dig.

Many utility services are underground. And you wouldn't want to find out by accident where they're located. Contact Underground Service Alert North a minimum of two business days prior to digging. In addition to calling **811**, you can visit usanorth811.org. It doesn't cost you anything and affords you peace of mind.

To learn more, visit smud.org/Call811 •

Free classes with SMUD

SMUD regularly holds a variety of educational classes at the SMUD Customer Service Center. Classes are held in the Rubicon Room, 6301 S. St., Sacramento, unless otherwise noted. Registration is required. Visit smud.org/Learn or call **916-732-6738** to register.

Is an electric vehicle right for you? | Tuesday, June 25, 2019 | 6:00 – 8:00 p.m.

Save money on your summer bill | Saturday, June 29, 2019 | 9:00 a.m. – noon

Easy energy efficiency tips to help you save | Saturday, July 13, 2019 | 9:30 – 10:30 a.m.

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on smud.org. Meeting location: SMUD Customer Service Center, Rubicon Room, 6301 S St., Sacramento. Times and locations subject to change. For information and agendas, visit smud.org/Board, or call the SMUD Board Office at 916-732-6155.

Ward 1 Brandon Rose
Ward 2 Nancy Bui-Thompson
Ward 3 Gregg Fishman
Ward 4 Rosanna Herber
Ward 5 Rob Kerth • Vice President
Ward 6 Dave Tamayo • President
Ward 7 Heidi Sanborn

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.

SMUD, located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.



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