

Connections

Our monthly newsletter for residential customers



November 2018

Powering forward. Together.



Merry and bright

Anything that saves time and energy during the holidays is a good thing. This season, save time, energy and frustration with new energy-efficient LED holiday lights. Never again will one bad bulb burn out the whole string! Cool to the touch, shatter-resistant and much less prone to starting fires, they're safer, too.

Connect your lights to a smart plug or use smart lighting to take things to a whole new level. Control your lights from your smartphone or with your voice from your connected device. Dim them, turn them off or schedule them to come on when you're not home. Some offer millions of colors or sync with music and movies, so you can create a mood, celebrate an occasion or entertain the whole block.

All this while using less than 25% of the energy and lasting up to 25 times longer than traditional incandescent bulbs. Check out the best LED bulbs and holiday lights at SMUDEnergyStore.com.

Safety tips for holiday lights

- Keep ladders away from overhead power lines.
- As a rule of thumb, string together no more than three light sets.
- Use one long extension cord instead of linking several shorter ones.
- Keep paper and ribbon away from hot lights.
- Unplug or shut off all decorative lights before bedtime or before leaving home.
- Use Ground Fault Circuit Interrupters (GFCI) with all outdoor lighting.

For more information on energy-efficient lighting, visit smud.org/Lighting.

Learn about our new residential Time-of-Day (5-8 p.m.) Rate and how it gives you more control at smud.org/TimeOfDay.



Winter storm safety



The season is changing and that means more risk of wind and rain, and potential for power outages. Here are some tips to help you stay safe during winter storms. If power lines fall, stay away. They're extremely dangerous. Call 911 or SMUD's outage line at 1-888-456-SMUD (7683).

Prepare a basic emergency kit, which should include items like:

- Flashlight
- Extra batteries
- Candles
- Bottled water
- Wind-up clock
- Manual can opener
- Waterproof matches
- Dry or canned foods
- Battery operated radio or TV

Stay ahead of the storm by knowing where your electric service panel is located, and how to operate the main breaker. If a power outage occurs, check the status online or on your mobile device at smud.org/Outages. You can also call our outage line at **1-888-456-SMUD (7683)** or go to our twitter or facebook pages for storm and outage updates.

For more information in multiple languages, visit smud.org/Education-Safety. •

Free classes

We recently announced our lineup of educational workshops and webinars. All classes are free and are held at SMUD and at convenient locations throughout the community.

We provide free classes to help you lower your energy costs, learn about new technologies and make your home more comfortable and convenient. Topics include solar, electric vehicles, home energy efficiency measures and fun "maker" projects for the whole family.

To view all our workshops, webinars and event calendars online, visit smud.org/Learn. •



SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on smud.org. Meeting location: SMUD Customer Service Center, Rubicon Room, 6301 S St., Sacramento. Times and locations subject to change. For information and agendas, visit smud.org/Board, or call the SMUD Board Office at 916-732-6155.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson
Ward 3	Gregg Fishman • President
Ward 4	Genevieve Shiroma
Ward 5	Rob Kerth
Ward 6	Dave Tamayo • Vice President
Ward 7	Bill Slaton

Customer Service: 1-888-742-SMUD (7683) or smud.org. Hours: Monday - Friday, 7 a.m. - 7 p.m.

SMUD, located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.