

Disconnections for non-payment reinstated

Our normal payment, late fees and disconnection policies have resumed. The first late fees will be applied to unpaid February bills in late March, with potential disconnections for unpaid bills beginning no earlier than mid-April.

We understand the lasting impacts of the pandemic. We're continuing to make

every effort to help you keep your power on by offering payment and financial assistance options to help with your electric bill.

You can pay your bill or find payment assistance options online at smud.org or through your Strategic Account Advisor. Find your advisor at smud.org/MyAdvisor.

You can also call our Customer Service Center, Monday through Friday from 7 a.m. to 7 p.m. at 1-877-622-7683.

We'll never direct customers to a non-SMUD payment facility or request a wire payment or money card. •

Rate changes and new Solar and Storage Rate

Effective March 1, 2022, SMUD's rates increased by 1.5% for all customers. The changes also include a new Solar and Storage Rate (SSR) for all customers that add onsite generation, such as rooftop solar and/or battery storage.

Solar customers already connected to SMUD's grid before March 1, 2022 can remain on the existing Net Energy Metering (NEM) rate through December 31, 2030 unless they add battery storage, modify or replace their existing system or move to a new facility that has solar installed.

SMUD's standard rate for commercial and agricultural customers remains the Time-of-Day (5-8 p.m.) Rate, and that does not change with the addition of SSR. However, commercial customer



rates are based on demand and service voltage, while agricultural customers may elect to be on a non-Time-of-Day Rate, or an optional Time-of-Day Rate based on their demand.

Learn more about rate changes approved by SMUD's Board of Directors in 2021 at smud.org/RateInfo and more about the new Solar and Storage Rate at smud.org/SSR. •

Switch to induction and save up to \$20,000

Are you considering making the switch from gas to induction cooking for your business? Over the past few years, induction cooking technology has caught the interest of the commercial food service industry and the demand is on the rise.

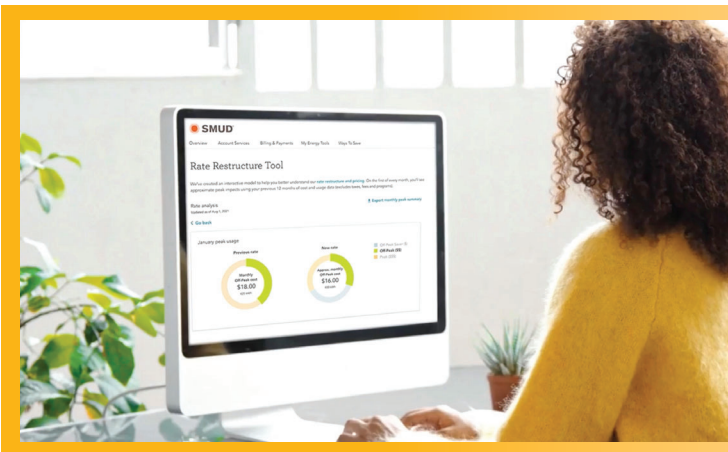
There are many benefits, including:

- Energy efficiency and savings
- Safety and convenience
- Cleaner air in your business
- Speed and control



Our Go Electric programs include incentives of up to \$20,000 to convert commercial natural gas-fired cooktops to induction technologies. The incentives are based on simple equipment choices and are best for smaller or less complex buildings.

To learn if you qualify for incentives and determine if induction is right for your business, consult with your SMUD Strategic Account Advisor at smud.org/MyAdvisor. •



New energy bill estimator tool

To help you manage your energy bill, we've created a new estimator tool that will allow you to view and compare your energy bill on a monthly and annual basis. Log in or enroll at smud.org/MyAccount. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 5:30 p.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online.

Visit smud.org/Board for the latest information.

- Ward 1 Brandon Rose • President
- Ward 2 Nancy Bui-Thompson
- Ward 3 Gregg Fishman
- Ward 4 Rosanna Herber
- Ward 5 Rob Kerth
- Ward 6 Dave Tamayo
- Ward 7 Heidi Sanborn • Vice President

Commercial Customer Service: 1-877-622-SMUD (7683) or smud.org. Hours: Monday-Friday, 7a.m.-7p.m.

SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.