

Making it easy to do business



Running your business is your first priority. Making it easy is ours. That's why we developed convenient online tools to help you monitor your energy use, manage your monthly billing and pay your bill.

My Account

Knowledge is power and with the SMUD My Account tool, you have the power to control and manage your energy. My Account is our free online tool that allows you:

- Access and pay your bill online 24/7
- View your energy usage with graphs and charts that enable you to optimize usage overtime
- Compare your energy costs by day, month, year or a specific date range
- Find ways to save with customized tips and resources

Sign up today at smud.org/MyAccount.

Budget Billing

Budget Billing helps you avoid seasonal spikes in

your bill by giving you the convenience of a pre-determined, fixed monthly payment. Your new bill amount will be based on an average of your last 12 months of bills or an estimate based on the bill data that's available.

Custom Due Date

Get the flexibility to select a payment due date that better matches your cash flow or scheduled deposits. Simply select the date range that you would like your SMUD payment to be due and the date your bill is issued will be adjusted based on your new due date. With custom due date, you'll have the same amount of time to make your payment as you always have.

Digital Billing

With our new e-bill technology, you now have a convenient choice to go green. Paperless billing allows you to view, pay and track your bill online. It's fast, easy and a great choice for the environment.

Enroll in these convenient bill pay options through your My Account at smud.org/MyAccount.

Combine your accounts

To simplify the billing payment process for customers with multiple accounts, we developed Collective Billing where your individual accounts will be combined on a single monthly statement. You simply pay the 'Total Amount Due' on the one bill. To set up your Collective Billing account, connect with your dedicated strategic account advisor or call 1-877-622-SMUD (7683). •

SMUD means business and it shows

As your community-owned, not-for-profit electric utility, SMUD is more than your energy provider – we're your business partner. Because of our dedicated strategic account advisors, energy efficiency programs and services, we received national recognition last year.



In J.D. Power's 2018 Electric Utility Business Customer Satisfaction survey, we were #1 in Customer Satisfaction with Business Electric Service in the West among Midsize Utilities. The study – now in its 21st year – surveyed more than 19,000

business customers from 88 utilities across the country. For J.D. Power 2018 award information, visit jdpower.com/Awards.

In the Cogent Reports™ 2018 Utility Trusted Brand & Customer Engagement™ Business Study, we received the Customer Champion designation – placing 2nd overall in the West region and 10th nationally. The study comprised of 64 electric, natural gas and combination utility brands and included over 10,000 responses from business customers.

Thank you for helping us continue to power what you love. Learn more at smud.org/WeMeanBusiness. •

Free energy workshops & trainings

SMUD regularly holds a variety of educational classes and workshops that fit your business needs. Unless otherwise noted, classes are held at the SMUD Customer Service Center, 6301 S. St., Sacramento. Registration is required. Call 916-732-6738, or visit smud.org/Workshops to register.

Connected lighting for small businesses | Wednesday, April 10, 2019 | 9 a.m. - Noon

Air handling systems efficiency & new technologies
Thursday, April 11, 2019 | 8:30 a.m. - 12:30 p.m.

Tired to inspired: Case studies & strategies for net zero adaptive re-use
Wednesday, April 24, 2019 | 9 a.m. - Noon

Energy efficiency in pumping systems: Hands-on workshop
Wednesday, May 15, 2019 | 8:30 a.m. - 12:30 p.m. •

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on smud.org. Meeting location: SMUD Customer Service Center, Rubicon Room, 6301 S St., Sacramento. Times and locations subject to change. For information and agendas, visit smud.org/Board, or call the SMUD Board Office at 916-732-6155.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson
Ward 3	Gregg Fishman
Ward 4	Rosanna Herber
Ward 5	Rob Kerth • Vice President
Ward 6	Dave Tamayo • President
Ward 7	Heidi Sanborn

Commercial Customer Service: 1-877-622-SMUD (7683) or smud.org. Hours: Monday–Friday, 7 a.m.–7 p.m. [f](https://www.facebook.com/SMUD) /mySMUD
SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount. [t](https://twitter.com/SMUDupdates) /SMUDupdates