

Questions about your bill?

As a business operator, we know the last thing you want to worry about is your electric bill. That's why we're here to help you manage and control your energy usage. Here are 3 tips to keep in mind:



Compare year-over-year usage.

If you're using significantly more energy but your operations have remained the same, this may be a sign of malfunctioning equipment that's not as energy-efficient as it could be.



WHEN you use electricity is just as important as HOW MUCH you use.

Compare your peak and off-peak chart on your bill and contact your Strategic Account Advisor for tips on how to shift your energy usage to off-peak hours that make the most sense for your business.



Learn about the Site Infrastructure charge,

which represents the maximum amount of power your business used at one time over the last 12 months. Making small changes, such as staggering the time you start each piece of equipment by 20-minute intervals, can make a significant difference in this charge.



Visit [smud.org/MyAdvisor](https://www.smud.org/MyAdvisor) to watch a video and learn more about your bill. •

Stay safe and well

COVID-19 has impacted most aspects of our lives. During these unprecedented times, we understand that your business may be negatively impacted.

We want you to know that we're here to help. For our business customers like you, we compiled a list of local and national resources available to assist you and your business through these challenging times. Learn more about what we're doing for businesses and our community at [smud.org/HereToHelp](https://www.smud.org/HereToHelp). •



Power you can depend on

For over 70 years, we've been committed to safe, reliable, affordable and environmentally responsible power for local businesses.

From year-round vegetation management near our power lines, to testing and replacing old equipment, we take steps to ensure safety and power reliability. If an outage does occur, SMUD crews work 24/7 to restore your power. Winter is here and it's best to be prepared for winter storms. Find out where your service panel is located and know how to operate the main circuit breaker at your business.

For information and updates on outages, visit [smud.org/Outages](https://www.smud.org/Outages). •



Where does your power come from?

We get power from many sources, including hydropower, solar, wind and biomass, as well as natural gas-fired generators. Today, our power is more than 50% carbon-free and it's getting greener all the time.

To view SMUD's 2019 Power Content Label, visit smud.org/SMUDPCL. The label compares SMUD's power mix to the State of California power mix. •

Rate increases in 2021

SMUD's rates will increase by 2.5% for all customers effective January 1, 2021. Learn more at smud.org/RateChanges. •

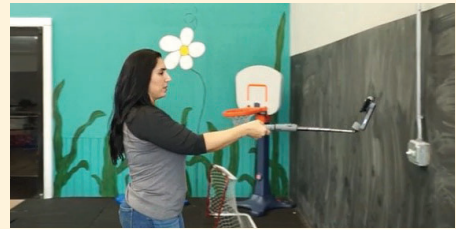
Virtual energy assessments

As we put the safety of our customers and community first during the COVID-19 pandemic, we've gone virtual with energy assessments for local businesses.

For energy saving tips and tools from our experts, plus information on rebates and energy efficiency upgrades available for your business, reach out to your

SMUD Strategic Account Advisor to schedule a virtual appointment.

For your appointment, just grab your smartphone or other smart device of choice to show your building space and electrical equipment to our team of energy advisors. We'll take it from there and follow up with our findings including energy-saving



recommendations and rebate offerings.

Sign up for a free virtual assessment, or watch our video to see how it's done at smud.org/VirtualAssessment.

SMUD Board of Directors

Your elected Board of Directors holds regular meetings once a month on the third Thursday at 6 p.m. The first meeting of each quarter is held at 9 a.m. Meetings are streamed live and archived on smud.org. Due to the COVID-19 pandemic, Board meetings are currently held online. Visit smud.org/Board for the latest information.

Ward 1	Brandon Rose
Ward 2	Nancy Bui-Thompson • Vice President
Ward 3	Gregg Fishman
Ward 4	Rosanna Herber
Ward 5	Rob Kerth • President
Ward 6	Dave Tamayo
Ward 7	Heidi Sanborn

Commercial Customer Service: 1-877-622-SMUD (7683) or smud.org. Hours: Monday–Friday, 7 a.m.–7 p.m. [f](https://www.facebook.com/mySMUD) /mySMUD

SMUD is located at 6301 S St., Sacramento, CA 95817. To manage your account online, pay your bill or view your energy usage, go to smud.org/MyAccount.

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