

Exhibit to Agenda Item #1

Board Finance & Audit Committee Meeting and Special SMUD Board of Directors Meeting – Budget 2020

Wednesday, November 6, 2019, scheduled to begin at 5:00 p.m.

Customer Service Center, Rubicon Room



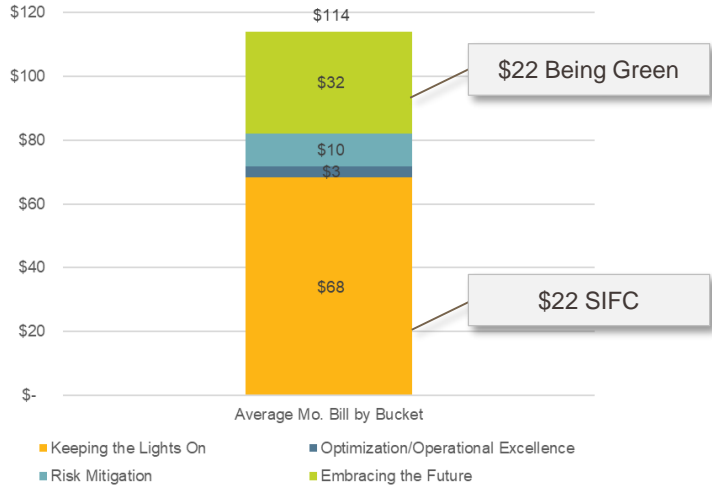
What Our Customers Care About Most

1. Reliable electric service
2. Affordability and accurate, easy to understand bills
3. Corporate citizenship, communications, and support for green/clean power

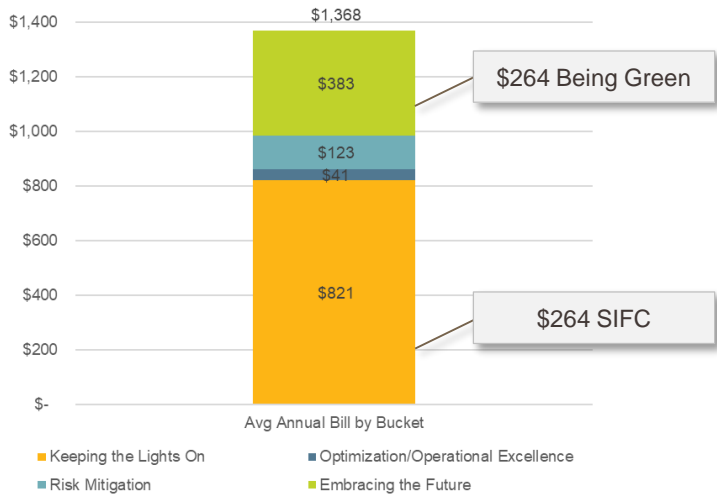


Customer Bill Breakdown by Theme

Monthly Bill



Annual Bill



Budget by Theme Percentage

