

Connections

Simple options to manage your bills

Let SMUD help make your monthly bill paying chores a little easier with a few simple payment options.

Start by visiting www.smud.org, and logging in securely to "Your Account." It's a place to see your current bill, past bills and a two-year record of your energy usage.

Next, click on the free Home Energy Analysis, a fun, graphical tool that shows you where your energy dollars are going. You'll find ways to maximize your savings, and learn about rebates and incentives on home equipment and appliances.

To make bill-paying simple, SMUD offers several choices:

- **eBill.** Lets you pay online whenever it fits your schedule. Use a credit card or pay directly from your checking account.
- **Auto Bill Pay.** Pay your bill automatically each month by withdrawal from your bank account or credit card.
- **Budget billing.** Lets you even-out your bills from month-to-month with a payment amount based on your previous 12-month average. It helps you plan your budget and avoid drastic fluctuations in your bill during the year.

For those in special circumstances, SMUD offers certain discounts and can help with special assistance:



Eliminate paper bills and manage your account online at www.smud.org.

- **Energy Assistance Program Rate (EAPR).** A discount for qualifying low-income ratepayers.
- **Medical Equipment Discount (MED) Rate.** For customers with someone living in their home that requires an electrical device for medical reasons.
- **Bill Assistance.** Assistance to low-income customers whose electricity has been, or is about to be, disconnected for non-payment.

For ways to keep bills down and make payments easier, visit smud.org or call **1(888) 742-SMUD (7683)**. ■



Designing With Light: a free workshop

A free class, Designing With Light, will be held **Tuesday, March 10, 6-8:30 p.m.**, in SMUD's Energy & Technology Center, 6301 S St. Sacramento.

Well-planned lighting can transform the look, feel and energy efficiency of every room in your home. This basic class covers general concepts and those for specific rooms.

Pre-registration is required. Visit smud.org, or call **(916) 732-6738**. ■

Contact us:

Customer Services: 1-888-742-SMUD (7683)
Hours: M-F 7 a.m. - 7 p.m. Pay online: www.smud.org



Make moving day easier with Moving Connections

When it comes to moving, the details can be overwhelming. But suppose you could set up your cable, internet and phone service with a single phone call to SMUD or by going online to smud.org.

You can – with a service from SMUD called Moving Connections.

Once you've set up your electric service, Moving Connections will help you establish:

- Phone service – local and long distance
- Cable or satellite TV
- High-speed Internet
- Newspaper delivery – local or national
- Home security ... and more!

This service is for moves in the SMUD service area.



Give Moving Connections a try by calling **1(888) 742-SMUD (7683)**, or by clicking on the Moving Connections link at **smud.org**. ■

Stay safe, keep away from downed power lines



With the onset of the winter storm season, SMUD reminds everyone of the dangers of downed power lines and poles.

If you see a downed power line or damaged pole, assume that the line is still live. Stand clear, keep others away, and call SMUD at **1(888) 456-SMUD (7683)**.

If power lines fall onto a motor vehicle, avoid contact with the vehicle. It is likely to be electrified, and deadly shock could result from touching the vehicle and the ground at the same time.

At SMUD, the safety of customers, employees and the community is a top priority. Understanding the risks makes everyone safer. ■

✓ **Keep the number handy:**

To report downed power lines, call 1(888) 456-SMUD (7683).

Stay safe, keep away.

SMUD Board of Directors

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The SMUD Board of Directors holds regular meetings twice a month: first Thursdays at 6 p.m. and third Thursdays at 9 a.m. Meetings are streamed live and archived on the SMUD Web site (www.smud.org). Location: SMUD Headquarters Auditorium, 6201 S St., Sacramento. Times and locations subject to change. For information and meeting agendas, visit www.smud.org, or call the SMUD Board Office at (916) 732-6155.