

Siv Lub Tshuab Ua Hluavtaws Xob Kom Pheejxeeb

Yog tias koj txiavtxim siab los siv ib lub tshuab ua hluavtaws xob thaum hluavtaws xob tuag, nws muaj ib cov kev qhia uas koj yuavtsum tau ua raws li thiaj li yuav muaj kev pheejxeeb. Txhua cov tshuab ua hluavtaws xob yuavtsum tau muab txuas rau ntawm yus cov hlua hluavtaws xob raws li uas kevcai pomzoo tsocai. Qhov no yuav muaj kev tivthaiv rau koj tej khoom siv hluavtaws xob thiab koj lub tshuab ua hluavtaws xob, thiab yuav txo txoj kev uas hluavtaws xob yuav kub SMUD cov neeg ua haujlwm uas tuaj kho kom hluavtaws xob rov tuaj rau hauv koj lub tsev.

Yam Tsis Txhob Ua: Tsis txhob cia cov tshuab ua hluavtaws xob xa hluavtaws xob rovqab mus rau tom qhov chaw xa hluavtaws xob tuaj.

Xa hluavtaws xob rovqab: Muaj kev tsis zoo rau kev xa hluavtaws xob rovqab vim cov transformers uas cais cov hluavtaws xob uas tuaj loj loj los ua cov hluavtaws xob uas tuaj me me muaj cuabkav ua li ntawd rovqab. Yog tias koj lub tshuab ua hluavtaws xob xa hluavtaws xob rovqab tuaj rau SMUD cov hlua hluavtaws xob li 120 volts, ib lub transformer uas nyob ntawm txoj hlua ntawd muaj cuabkav muab cov hluavtaws xob ntawd hloov mus ua 12,000 volts, ua rau yuav muaj cuabkav muaj kev kub hnyiaib loj rau SMUD cov neeg ua haujlwm uas ntseeg tias cov hlua hluavtaws xob ntawd tsis muaj cov hluavtaws xob uas muaj zog lawm.

Keu txuas: Muaj cuabkav muab lub tshuab ua hluavtaws xob los txuas rau ib txoj hlua hluavtaws xob li ob yam hauv qab no. Cia li siv ib txoj hlua hluavtaws xob los txuas kias rau ntawm lub tshuab ua hluavtaws xob, lossis txuas ib txoj hlua hluavtaws xob mus rau tus neeg siv hluavtaws xob cov hlua hluavtaws xob hauv tsev uas yog muaj ib lub pob uas nws cai nws lossis xuas tes cais kom cov hluavtaws xob tsis txhob mus rovqab rau tom cov hlua xa hluavtaws xob tuaj. Lub homphiaj ntawm lub pob cais no mas yog ua kom tus neeg siv hluavtaws xob cov hlua lossis hluavtaws xob tsis txhob txuas rau SMUD cov hlua hluavtaws xob thaum yuav siv lub tshuab ua hluavtaws xob no. Lub pob cais hluavtaws xob no mas yuavtsum yog ib tus uas kawm tiav hluavtaws xob thiab tau ntawm tsocai kho hluavtaws xob tuaj txuas thiab cov neeg kuaj kev txuas hluavtaws xob hauv lub zos lossis lub nroog tuaj kuaj tag thiab pom hais tias txuas tau zoo lawm mam siv tau. Yog tias tus neeg siv hluavtaws xob lub tshuab ua hluavtaws xob ciali txuas ncaj qha rau SMUD cov hlua hluavtaws xob thiab tseem khiav thaum lub sijhawm uas luag kho tau hluavtaws xob rovqab tuaj rau hauv tsev, nws yuav muaj kev puamtsuaj loj rau tej khoom siv hauv tsev, lub tshuab ua hluavtaws xob, lossis tej hlua hluavtaws xob hauv tsev.

Lwm Lub Tswyvim Siv Lub Tshuab Ua Hluavtaws Xob Kom Pheejxeeb:

- ✓ Tsis txhob teeb lub tshuab ua hluavtaws xob rau hauv tsev ib zaug li, nws cov pa muaj cuabkav ua rau yus tuag.
- ✓ Ua tibzoo xyuas thaum samroj rau koj lub tshuab ua hluavtaws xob. Cov pa roj av hnyav dua tej cua thiab yuav poob mus rau tej chaw muaj txim hluavtaws uas yuav ua rau muaj kev tawg loj thiab/lossis hluavtaws kub hnyiaib.
- ✓ Siv cov hlua hluavtaws xob uas yuav tsis kub tibneeg thiab yeej yog tsim los siv rau tej hluavtaws xob uas npaum li uas koj ua tau no.

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Cov Tswyvim Rau Lub Caij Ntuj Nag

Tau 60 xyoo, SMUD tau ua raws li nws txoj kev coglus uas yog muag hluavtaws xob pheejyig thiab xa tuaj yam tsis muaj kev tu-ncua. Thaum muaj hluavtaws xob tuag, SMUD cov neeg ua haujlwm sibzog kho kom hluavtaws xob rov tuaj sai li uas sai tau. Nrog uake no, yog ib cov tswyvim los pab kom koj thiab SMUD cov neeg ua haujlwm muaj kev cobphum thaum lub sijhawm hluavtaws xob tuag.



Ib Lub Koomhaum
Hluavtaws Xob Uas
Tsis Nrhiav Nyiaj



Uantej Nag-xob Nag-cua Yuav Los . . .

Xyuas kom paub tias koj lub chaw qib thiab tua hluavtaws xob loj nyob qhovtwg thiab yuav qhib thiab tua tag nrho cov hluavtaws xob licas.

Npaj ib pob khoom siv thaum muaj xwmtxheej ceev thiab muab cia ib qhov chaw uas nrhiav tau sai. Pob khoom no tsimnyog muaj:

- ✓ ciaj qhib kabpoom
- ✓ hwj dej
- ✓ lub moos siv rojtees
- ✓ ib cov rojtees ntxiv
- ✓ teeb-xais

Npaj ib lub radio lossis T.V. uas siv roj teeb los mloog tej xovxwm uas qhia hais tias hov ntev hluavtaws xob mam li rovqab tuaj.

Tivthaiv koj tej khoom siv hauv tsev thiab tej khoom siv hluav taws xob uas tshwjxeeb kom tsis txhob piamsij los ntawm hluavtaws xob tuaj tej nthwv hlob hlob vim cua hlob thiab xob laim. Sau npe mus koom SMUD txoj Kev Pabcuam Tivthaiv Hluavtaws Xob uas lav tias yuav muaj kev tivthaiv los ntawm kev hu mus rau **1-888-742-SMUD (7683)**.

Yog tias Hluavtaws Xob Tuag . . .

Uantej tshaj, xyuas saib cov teeb hauv tej tsev ntawm yus ib ncig puas tuag. Yog tias tuag, koj yog ib tus ntawm coob tus uas hluavtaws xob tuag.

Qhia rau SMUD los ntawm kev hu mus rau tus xovtooj hu qhia hluavtaws xob tuag tau 24-teev toj hnub ntawm: 1-888-456-SMUD (7683)

Koj yuav tau txais cov kev qhia txog cov hluavtaws xob tuag uas twb muaj tibneeg qhia tuaj lawm. Yog tias tsis tau muaj tibneeg hu mus qhia rau lawv hais tias hluavtaws xob tuag hauv koj lub cheebtsam, lawv yuav nug koj txog tej yam hauv qab no:

- 1) Koj lub chaw nyob
- 2) Koj tus xovtooj nrog rau tus area code
- 3) Mentsis txog qhov uas hluavtaws xob tuag

Tua cov khoom siv hluavtaws xob thiab tsuas tseg ib lub teeb nkaus xwb vim qhov no yuav ua rau noj hluavtaws xob tsis ntau thaum nws nyuam qhuav pib rov tuaj thiab ua rau nws yoojyim rau SMUD cov neeg ua haujlwm kho hluavtaws xob. Lub teeb yuav qhia rau koj hais tias hluavtaws xob rovqab tuaj lawm. Yog

tias tsuas yog koj lub tsev nkaus xwb hluavtaws xob thiab tuag, tej zaum qhov teebmeem yog tim cov pob tswj lossis txiav hluavtaws xob hauv koj lub tsev lawm. Mus xyuas saib lub pob tswj tagnrho cov hluavtaws xob hauv koj lub tsev puas yog tig mus rau seem “off” lossis “trip” lawm. Yog tias nws muaj, thiab koj sawv ntawm ib thaj xhaw uas qhuav thiab koj ob txhais tes qhuav, muab lub tig hluavtaws xob tig mus rau qhov tua “off” thiab tomqab ntawd mam tig los rau qhov taws “on”. Tomqab uas koj ua tas cov no lawm yog tias koj tej hluavtaws xob tseem tsis rov ciaj tuaj thiab no ces, thov hu mus rau SMUD hu dawb ntawm **1-888-456-SMUD (7683)**.

Kho Kom Hluavtaws Xob Rov Tuaj

Thaum muaj nag-xob nag-cua loj, SMUD cov tibneeg ua haujlwm yuav kho cov hluavtaws xob uas tuag raws li tej uas peb suav tias tseemceeb li hauv qab no:

- 1) Tej uas yuav ua rau pejxeem tsis muaj kev pheejxeeb (hlua hluavtaws xob plam los rau hauv av, ncej hluavtaws xob vau)
- 2) Tsev khomob thiab cov tswj cov tshuab nqus
- 3) Tej cheebtsam uas muaj coob tus neeg siv hluavtaws xob tuag
- 4) Tej hluavtaws xob tuag meme rau qhov ub qhov no

Thawj tus neeg ua haujlwm hauv SMUD uas tuaj rau hauv koj lub cheebtsam yog tuaj xyuas saib vim yam teebmeem dabtsi thiab, thaum ua tau, yuav kho mentsis kom hluavtaws xob rov tuaj. Yog qhov teebmeem yog vim ib tsob ntoo lossis ib ces ntoo los khuam ib txoj hlua hluavtaws xob, ib pab tibneeg txiav ntoo yuav tuaj txiav tsob ntoo ntawd. Yog tias muaj kev piamsij loj xwsli hlua hluavtaws xob plam los rau hauv av lossis ncej hluavtaws xob vau, cov neeg kho hlua hluavtaws xob lossis ncej hluavtaws xob yuav tuaj kho.

Yog Tias Cov Hlua Hluavtaws Xob Plam Los Rau Hauv Av . . .

- ✓ Hu rau 911 lossis SMUD ntawm **1-888-456-SMUD (7683)** tamsim.
- ✓ Suav tias txoj hlua “muaj hluavtaws xob” thiab txav deb thiab ceebtoom kom lwm tus paub.
- ✓ Tsis txhob tshem cov ceg ntoo vau lossis lwm yam khaub tawm ntawm cov xov hluavtaws xob. Cov ces ntoo thiab lwm yam muaj cuabkav xa hluavtaws xob tuaj kub tus neeg uas tuav tej yam ntawd.