

Discontinuance, Energy Theft and Restoration of Service Rule and Regulation 11

A. Discontinuance of Service by District

The District may discontinue or refuse to establish or restore electric service for any one or more of the reasons contained in this rule and regulation. Except as otherwise specifically provided herein, seven days written notice will be given before service is discontinued.

1. NONPAYMENT OF BILLS

The District may discontinue or refuse service if a customer has not paid bills, deposit or other charges in accordance with the provisions of Rule and Regulation 6, except that service to a residential customer will not be discontinued because of nonpayment of bills for other classes of service or nonpayment of non-electric bill amounts. Identification information, including social security numbers, of customers with delinquent accounts may be reported to credit reporting agencies as part of the customary collection practice.

2. FAILURE TO ESTABLISH OR RE-ESTABLISH CREDIT

The District may refuse service or refuse to re-establish service to a customer who has not made a credit deposit or otherwise establish his credit in accordance with Rule and Regulation 6.

3. UNSAFE OR ILLEGAL APPARATUS

The District may discontinue or refuse service if any part of customer's wiring or equipment, or use thereof, is either unsafe or in violation of law, until such apparatus shall have been placed in a safe condition or the violation remedied. If, in the District's judgment, operation of customer's equipment constitutes a dangerous condition, the District may discontinue service without notice.

4. SERVICE DETRIMENTAL TO OTHER CUSTOMERS

The District may discontinue or refuse service if, in the District's judgment, the operation of customer's equipment is, or will be, detrimental to the service of other customers.

5. FRAUD

The District may discontinue service without notice or may refuse service if the customer's actions or the condition of his premises are such as to indicate his intent to defraud the District.

6. NONCOMPLIANCE

The District may discontinue or refuse service if customer does not comply with the District's rules and regulations.

B. Discontinuance of Service at Customer's Request

When a customer desires to terminate his responsibility for service, he shall so notify the District not less than three days in advance, or such period in advance as may be specified in customer's contract for service, and state the date on which he wishes the termination of such responsibility for service to become effective. A customer may be held responsible for all service furnished at his premises until the date of termination specified in the notice, or a date three days beyond the date of such notice, or such greater number of days after such notice as may be specified in such contract, whichever date is later.

C. Restoration of Service; Reconnection Charge

The District may collect a reconnection charge before restoring electric service that has been discontinued for nonpayment of bills, failure to establish credit, or to prevent fraud. A higher fee will be charged for same day after-hours reconnections, between the hours of 5 p.m. and 10 p.m. The District will set the fees annually based on average costs. In addition, the District may collect any unusual costs incident to such discontinuance or restoration of service that result from the customer's action or negligence.

D. Verified Energy Theft Charges / Hazardous Conditions

The District may charge for recovery of costs to investigate and verify cases of energy theft. In addition, crew charges may be assessed for service restoration associated with the verified energy theft or hazardous condition. The District will set the fees annually based on average costs. These additional energy theft charges do not limit the District's current ability to bill for Unauthorized Use (stolen power), under Rule and Regulation 10.

(End)